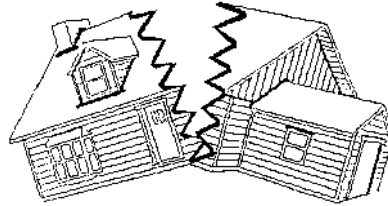




1993 - 2018

West Coast Casualty's



**Construction Defect Seminar
May 16th, 17th and 18th, 2018
The Disneyland Resort Hotel
Anaheim, California, USA**

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2018**

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Seminar Invitation

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David Stern, RPA
President
West Coast Casualty Service, Inc.



Dear Friends and Colleagues,

Welcome to the 25th Anniversary of West Coast Casualty's Construction Defect Seminar

*"It's Education, Science, Technology, Charity, Meeting Colleagues, Exchanging Ideas,
A Learning Experience, A Teaching Experience, A Participation Experience,
An "I can Do Business Here" event . . . plus so much more"*

It's not just a Seminar Anymore, . . .

It is the Construction Defect Community's . . . "Must Go To" Event

Since 1993, a lot has changed in the construction defect community and along with those changes, the West Coast Casualty Construction Defect Seminar remains an institution, a staple and "**must go to**" event for all the members of the construction defect community. In no other single place can one learn so much about the prosecution, defense, insurance coverage, science and technology regarding this specialized subject of claims and litigation . . . **and** . . . in no other place will you be able to meet your colleagues where great long lasting relationships can be established which assist you in your claims and litigation handling throughout the business year.

It has been long said about our event that it helps bridge the gap between parties by giving them an opportunity, in a neutral forum, to resolve many disputes that they couldn't do otherwise or elsewhere

Our attendees, from the legal, insurance, builder, contractor, subcontractor and numerous other communities averaging in number approximately 1500 per year, come from all across the United States and several foreign countries to hear our speaker's views on this continuing and emerging area of claims and law.

Generally, 67 different organizations grant West Coast Casualty the ability to provide some level of continuing education accreditation to their licensee/members.

The **only reason** we have achieved this status is because we concentrate our efforts on the most important people in this community, the attendees of our yearly event. Over the past years, we dedicated a lot of time to listening to those we serve at our seminars and we prepared our events with their ideas, suggestions and goals of our attendees in mind.

We're all looking forward to an educational, enjoyable and memorable seminar event and I look forward to seeing you in Anaheim on May 16th, 17th and 18th, 2018.

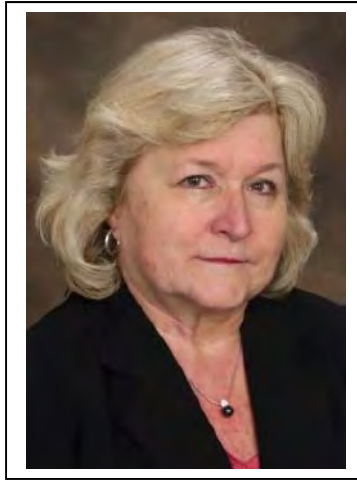
Very truly yours,

West Coast Casualty Service, Inc.

A handwritten signature in dark ink, appearing to read 'D Stern', written in a cursive style.

David Stern, RPA, President and Corporate Secretary
davestern@westcoastcasualty.com

**The Topics and Speakers Committee of
West Coast Casualty's
2018 Construction Defect Seminar**



Linda Tonkovich

Gallagher Bassett
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Glenn Barger, Esq.
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Cynthia Castro
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Markel



Kenneth Kasdan, Esq.
Kasdan Lippsmith
Weber Turner, LLP



Bruce Wick
California Professional Association
of Specialty Contractors

While we want you to know about our seminar . . .

. . . it's more important to see what others say about our seminar

Matt Argue on West Coast Casualty's Benefits to Attendees

<https://www.youtube.com/watch?v=-4AOTBoZWac>

Gary Baumann Explains New Trends for Construction Defect Litigation

<https://www.youtube.com/watch?v=YRRh2iFKfrY>

Interview of Michael Ruetz

<https://www.youtube.com/watch?v=hUueKUIYZ1E>

Interview of Mark Bourassa

<https://www.youtube.com/watch?v=5oeiypudi58>

Current Inefficiency of Construction Defect Litigation – Jim Kurkhill

<https://www.youtube.com/watch?v=mOQfnHWu5es>

Interview of Jim Orland

https://www.youtube.com/watch?v=A4_5NIRSiaU

Rick Righi on WCC's Takeaways for the Construction Industry

https://www.youtube.com/watch?v=3g4_tS0xRpg

*Get an idea about a session previously held at our event,
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Value Engineered-Alternative Dispute Resolution by Ed Martinet

https://www.youtube.com/watch?v=jh7h0yCA_cE

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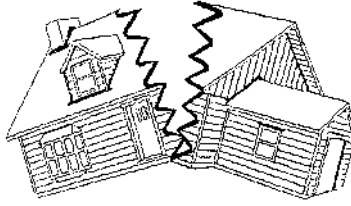
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West Coast Casualty's



**Construction Defect Seminar
May 16th, 17th and 18th, 2018**

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Our Construction Defect Seminar Mobile App has been designed to enhance your overall seminar experience and once you are registered, it enables you to:

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- o Speaker information
- o Product information
- o Sponsor details
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- o **For registered attendees only:** access to session presentations
- Share your event experience with others by checking in to sessions, meeting areas, and sponsor booths.
- See what is most popular with your fellow attendees.
- Expand your professional network and have fun! The App provides an easy way to connect with fellow attendees, and sponsors during the event but only if you want too.
- Respond to general event surveys.
- Rate general sessions and speakers.
- Receive reminders of upcoming sessions.
- Get notifications with the latest news and updates.

Our Mobile App is available for iPhone/iPad, Android and HTML5 for Blackberry. Once you have downloaded the App and accessed it the first time, you will still have access to your event content, with or without a WiFi or cellular internet connection.

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SEMINAR SCHEDULE

Wednesday, May 16th, 2018

Seminar Registration 12:00 PM – 5:30 PM

1:00 PM – 1:10 PM

Welcome Remarks

1:10 PM – 2:00 PM

Struggles and Successes of the Past 25 Years

Brian Kahn, Esq., Joseph Vogel, John Osorio, Esq.,
Wilson Townsend, Ross Feinberg, Esq. Christine Philips and Chelsea Zwart, Esq.

2:00 PM – 3:00 PM

*Unwrapped and Unraveled - An insightful (or inciteful?) play at the
changing nature of the relationships between the parties in a wrap program
who thought the wrap was supposed to take care of everything*

Adrienne Cohen, Esq., Hon. Rex Heeseman (Ret.), David Harris Esq.,
Mathew Adler, Ed Schmidt Esq. and Tim Earl Esq.,

3:00 PM – 3:30 PM

Afternoon Break

3:30 PM – 4:30 PM

*East Coast Meets West Coast –
Hot Construction Defect Issues and Coverage Cases from the Other Coast*

Anthony Miscioscia, Esq., Mark Parisi, Esq. and Mark McGivern

4:30 PM – 5:30 PM

How to Conduct Your Claim Investigation and Early Claims Handling To Avoid Bad Faith Traps

Jennifer Crow, Esq. Julia Manganaro, Melanie Brown, Brendan Keeley and Lee Wright

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SEMINAR SCHEDULE

Thursday, May 17th, 2018

Registration and Breakfast - 7:30 AM - 8:30 AM

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S.C. Wright Construction, Inc.

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8:30 AM – 9:30 AM

Recent Important Appellate Decisions in California, Nevada, and Arizona

Jon Turigliatto, Esq. and Barry Vaughn, Esq.

9:30 AM – 10:30 AM

Litigating In The Western States - A Judge's Perspective

Holly Davies, Esq. Hon. Justice Michael Cherry,
Hon. Sue Kurita, Hon. Carl Butkus and Hon. Peter Swann

10:30 AM – 10:45 AM

Morning Break

Morning Break Sponsored by



www.jamsadr.com

10:45 AM - 11:45 AM

***“Subrogation is not the type of intervention I need.
How a subrogated insurer affects construction defect matters.”***

Ryan W. Baldino, Esq., Kim Arnal Esq., Paul Nolan Esq. and Al Clarke Esq.

11:45 AM – 12:15 PM

***“Ollie”, “Legends” and
Silver Stars
Awards Presentation***

SEMINAR SCHEDULE

Thursday, May 17th, 2018

12:15 PM - 1:30 PM

Lunch

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(Seminar Registration Will be Closed During Lunch)

1:30 PM – 2:30 PM

What Comes Around (Sometimes) Goes Around: Dealing with Recalcitrant Carriers

Elaine Fresch, Esq., Karen Rice, John Thompson, Carolyn Crawford and Jay Sever, Esq.

2:30 PM – 3:00 PM

Afternoon Break

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3:00 PM - 4:00 PM

Effective Use of Experts

Adrienne Cohen, Hon. Rex Heeseman (Ret.), Ken Kasdan Esq.,
Joyia Greenfield Esq., Denise Anderson Esq. and Tim Fitzpatrick

SEMINAR SCHEDULE

Thursday, May 17th, 2018

4:00 PM - 5:00 PM

Claims Managers Speak - A Retrospective & Prospective Discussion

Rachel Ehrlich, Esq., Karen Rice, Todd Schweitzer,
Linda Tonkovich, Steve Lokus, and Phyllis Modlin

5:30 PM – 6:30 PM

Cocktail Reception

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SEMINAR SCHEDULE

Friday, May 18th, 2018

7:30AM - 8:30AM
Registration and Breakfast
Breakfast Sponsored by



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South Ballroom

8:30 AM – 9:30 AM

Known Knowns and Known Unknowns, the Ins and Outs of Extrapolation

Tracy Myers,
Elizabeth Rhode Esq.
and Dwight Duncan

Grand Ballroom

8:30 AM – 9:30 AM

Risk Transfer Alphabet Soup - A twelve-year lookback on legislative tinkering with anti-indemnity statutes - where are we now?

Jim Kurkhill, Esq. James Orland Esq.,
Larry Kent, Esq., Gary Baumann, Esq.
and Jack Rubin, Esq.

North Ballroom

8:30 AM – 9:30 AM

Florida - Opening Pandora's Box and How to Close It

Joseph Miele, Esq.,
Mark Boyle, Esq.
and Lisa Unger

South Ballroom

9:30 AM – 10:30 AM

An Update on California's Right to Repair Act, featuring McMillin Albany et al. v. Superior Court

Andrew Morgan, Esq., Jill J. Lifter, Esq., Susan Benson, Esq.
and Mayo Makarczyk, Esq.

Grand Ballroom

9:30 AM – 10:30 AM

Finding Evidence for your Coverage Case

John Podesta, Esq.
and Sherrienne Hanavan

North Ballroom

9:30 AM – 10:30 AM

Northwest Insurance Coverage and Extra-Contractual Issues

Tom Lether, Esq.,
Sandra Heiden and
Edward McKinnon

10:30 AM – 11:00 AM

Morning Break

SEMINAR SCHEDULE

Friday, May 19th, 2017

South Ballroom

11:00 AM – 12:00 PM

Subcontractor Wars: The Last AI

Richard D. Seely, Esq.,
Alex M. Chazen, Esq.,
Adam C. Flury, Esq.,
Sheila M. Totorp, Esq.
and Michael Chorak

Grand Ballroom

11:00 AM – 12:00 PM

Mediating the Luxury Single Family Home Construction Defect Case

Ross Feinberg, Esq.,
Scott Albrecht, Esq., Brian Kahn, Esq.
Rosemary Nunn, Esq.
Jeffrey Carvalho, Esq.
and Kory Kruckenberg

North Ballroom

11:00 AM – 12:00 PM

Creative Solutions to the Florida Problem: Making No Contribution and No State Law Work for You

Rebecca Appelbaum, Esq.,
Scott Rembold, Esq.,
Christine Gudaitis, Esq.,
Lee Kantor, Esq.
and Mary Rowe

South Ballroom

12:00 PM – 1:00 PM

Everyone is a Small Player

Paloma Ramirez, Esq.,
Patrick Mendes Esq.,
Paul Nolan Esq.,
Anne Goyette Esq.
and Carolyn Crawford

Grand Ballroom

12:00 PM – 1:00 PM

Real World Solutions to the Real Problems Presented By Wrap Up Programs

Robert Closson, Esq.,
Bruce Wick, Keith Koeller, Esq.
and Brian Chien, Esq.

North Ballroom

12:00 PM – 1:00 PM

When Mother Nature Attacks, Are you Covered?

Robert Carlson, Esq.,
William Noonan,
Diane Kelly
and John Lupfer, Esq.

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Keith G. Bremer, Esq.
Bremer Whyte Brown
and O'Meara

Adrienne D. Cohen, Esq.
Law Offices of
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. . . .there's plenty of good stuff ahead

Seminar Speakers



Matthew Adler, Senior Claims Consultant
XL Catlin, Los Angeles, CA

Matthew Adler is currently with XL Catlin, a worldwide group of insurance companies and he works out of the Los Angeles office as a senior claims consultant. At X Catlin, Mr. Adler handles a variety of claims including excess, reinsurance and wrap programs involving commercial and residential construction. Mr. Adler was previously with OneBeacon and handled construction defect claims and coverage actions of all types, exposures and jurisdictions across the United States. Mr. Adler's prior work history includes many years at The St. Paul/Travelers and The Zenith Insurance Companies. In addition to the construction field, his experience includes general liability, SIU and Workers Compensation. He is a past President of the Construction Defect Claim Managers Association (CDCMA). Mr. Adler is a frequent speaker at various seminars and industry events on a variety of claims related subjects. Mr. Adler earned his bachelor degree from Pitzer College and is proud to serve as an executive board member of a local theater group, The Production Company.



Denise Anderson, Esq. Partner
Butler Weihmuller Katz Craig, LLP, Tampa, FL

A Partner at Butler, Denise M. Anderson is the Chairperson of the firm's Construction Litigation Practice Group. Denise is Board Certified in Construction Law by the Florida Bar and is an AV peer-rated attorney by Martindale-Hubbell. While she currently practices primarily in the fields of Construction Defect and Product Liability, in her legal career she has handled a large variety of insurance related disputes involving coverage and subrogation. Her construction experience includes the representation of general contractors, developers, designers, every trade in the construction process, as well as suppliers and manufacturers of building components. She has served as the chairperson of several national construction seminars and regularly speaks to clients and peers on a variety of construction and civil litigation topics. She received her Bachelor of Arts, *with high honors*, from Auburn University (1991) and her Doctor of Jurisprudence from Mercer University School of Law (1994). Denise is licensed to practice in the state and federal courts of Florida and the state courts of Georgia. Her professional memberships include the Association Defense Trial Attorneys, Women in Construction Litigation Alliance, The Florida Bar, the State Bar of Georgia, the Hillsborough Bar Association, the American Bar Association, the Hillsborough Association of Women Lawyers, the Defense Research Institute, the National Association of Subrogation Professionals and the Claims & Litigation Management Alliance. She has also been a member of the Junior League of Tampa since 2002, serving on committees for community projects to assist foster children, children aging out of foster care, children's literacy, among others. Denise is a native Floridian and has been employed with Butler since November 1995.

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Seminar Speakers



**Rebecca C. Appelbaum, Esq., Special Counsel
Adams and Reese, Tampa FL**

Rebecca C. Appelbaum has been a licensed attorney since 1999 and is a member of both the New York and Florida bars. Rebecca primarily practices in the areas of third-party liability coverage routinely addressing coverage issues found in construction defect, personal and advertising injury, professional liability and personal injury matters, and her practice also includes third-party liability defense, extra-contractual, automobile and appellate matters. Rebecca has authored and co-authored several articles concerning liability coverage for various publications, including the International Risk Management Institute, New Appleman on Insurance, Mealey's Bad Faith Reporter, and she has contributed chapters to DRI publications. Rebecca is a member of the ABA Section of Litigation and the Claims & Litigation Management Alliance (CLM). She holds designations of Certified Litigation Management Professional and Certified Claims Professional in Construction and also holds a preeminent "AV" rating from Martindale-Hubbell®.



**Kimberly Arnal, Esq., Partner
The Aguilera Law Group, Los Angeles, CA**

Kimberly Arnal is a partner in The Aguilera Law Group's Los Angeles office. Ms. Arnal's practice focuses on insurance coverage and contractual liability matters, with an emphasis on third-party construction defect, pollution liability, products liability, general liability, errors & omissions, and insurance guaranty association law. Ms. Arnal represents insurance carriers in a wide range of litigation matters, including declaratory relief actions, equitable contribution matters, bad faith litigation, litigation regarding the right to *Cumis* counsel, appeals, and through intervention in underlying actions. She is a graduate of Hastings College of the Law and UC Berkeley. Ms. Arnal is a Past Present of the Women Lawyers Association of Los Angeles and a member of the Chancery Club. She also serves on the boards of the Harriett Buhai Center for Family Law and the WLALA Foundation.



**Gary F. Baumann, Esq., Founding Partner
Baumann, Gant & Keeley, P.A., Fort Lauderdale, FL**

Gary F. Baumann is a founding partner of Baumann, Gant & Keeley, P.A., a Florida insurance defense firm with offices in Fort Lauderdale, Tampa and Jacksonville. He earned his Juris Doctorate degree from Nova Southeastern University in 1996, receiving the Book Award in the Trial Advocacy Program. He was admitted to the Florida Bar in 1996 and is a member in good standing. He received his Bachelor of Science degree from West Virginia University in 1990. He was born in Erie, Pennsylvania. Mr. Baumann's primary areas of practice involve construction defect litigation, catastrophic injury, wrongful death, products liability, bad faith litigation and general negligence claims. He has successfully tried to verdict and litigated numerous complex claims across the State of Florida including class action lawsuits. He recently obtained in March, 2017 a \$13,000,000.00 complete defense verdict on a negligent security case where the Plaintiff incurred over \$1,000,000.00 in medical bills. He also won a \$109,000,000 defense verdict, one of the largest in the State of Florida for 2015. Remarkably, he was asked to try this catastrophic case approximately forty-five days before the start of the trial. He is admitted to practice law in all Florida State Courts since 1996 and has been admitted to practice before the U.S. Federal Court for the Southern and Middle District of Florida.



**Ryan W. Baldino, Esq. Partner
Hammons & Baldino, LLP, Torrence, CA**

Ryan W. Baldino is an AV rated attorney and partner with Hammons & Baldino, LLP, a firm that specializes in representing subcontractors and material suppliers in construction defect actions throughout California. Ryan has represented public entities and school districts in multimillion dollar public works construction cases. He now enjoys representing subcontractors, material suppliers, insurance companies and small business owners in legal disputes involving construction, insurance, personal injury and general liability matters. Ryan obtained degrees in Sociology and Law and Society from the University of California, Riverside and received his Juris Doctorate degree

from the University of California, Hastings College of the Law. Ryan currently serves on the Planning Commission for the City of El Segundo.

Seminar Speakers



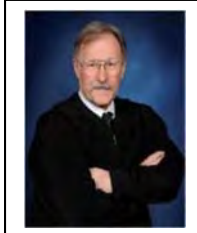
Susan M. Benson, Esq.
Benson Legal, APC, Encino, CA

Susan Benson received her undergraduate at University of California, Santa Barbara, B.S. in Economics and Accounting; University of West Los Angeles, School of Law She is admitted in all Federal and State Courts in the State of California. A member of the California State Bar Association; Los Angeles County Bar Association; Encino Bar Association; National Association of Subrogation Professionals (NASP) member. Susan was the Co-Chair of the 2018 Litigation Skills & Management Conference for NASP; Former Member of the Board of Directors of NASP; NASP Co-Chair Education Committee; NASP's President Award Recipient – 2012; NASP's Spirit Award Recipient – 2010; NASP's Chapter of the Year Award Recipient, 2009; Dean's List Honor Graduate from the University of West Los Angeles, School of Law -1990; Authored Automobile Subrogation for the New Appelman on Insurance Law Library Edition which was published in 2015. Certified Subrogation Recovery Specialist (CSRP)- 2014. Susan's practice devoted exclusively to the handling of subrogation claims throughout the entire state of California for 25 years.



Mark A. Boyle, Esq., Partner
Boyle & Leonard, P.A., Fort Myers, FL

Mark A. Boyle is currently a partner with the law firm of Boyle & Leonard, P.A., located in Fort Myers, Florida. Mr. Boyle began his legal career working as an Assistant County Attorney for Pasco County in New Port Richey, Florida. He began his foray into the world of insurance when he became associate general counsel for Armor Insurance Company in Tampa, Florida. In 1996, he entered into private practice with Fink & Lane, P.A., which is now known as Boyle & Leonard, P.A. Mr. Boyle's current areas of practice include civil litigation, with a concentration in the handling of first and third party insurance disputes, including extra-contractual and bad faith matters. Mr. Boyle is a 1993 graduate from Stetson College of Law, located in St. Petersburg, Florida. In 1990, he received a Bachelor of Arts in History and a Bachelor of Science in National Sciences from the University of South Florida.



Hon. Carl Butkus, Judge
District Court, Albuquerque, NM

Judge Carl Butkus is a graduate of the University of Pennsylvania (1971) and the Gonzaga U. School of Law (1977). He was appointed District Judge in the Second Judicial District in 2005. Prior to that, he was in private practice from 1978 - 2005. From 1977 - 1978, he was law clerk to Honorable Wm. Hendley of the Court of Appeals of New Mexico. Among other things, he has been past Chair of the Supreme Court Rules of Civil Procedure Committee.



Robert Carlson, Esq. Shareholder
Lee, Hernandez, Landrum & Garofalo APC, Miami, FL

Robert Carlson is a shareholder of the law firm of Lee, Hernandez, Landrum & Garofalo APC and manages the firm's Florida operations. Mr. Carlson is board certified as a specialist and expert in construction law by the Florida Bar. He is also a member in good standings in all State and Federal Courts of Florida, the United States Virgin Islands and Nevada. Mr. Carlson focuses his practice on complex tort and commercial litigation where he has successfully represented clients in high value construction, products liability, class action and insurance matters.

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Seminar Speakers



Jeffrey P. Carvalho, Esq., Partner
Ryan Carvalho LLP, San Diego, CA

Mr. Carvalho was born and raised in Mattapoisett, Massachusetts. He received his Bachelor of Arts Degree *summa cum laude* in 1997 from the University of Massachusetts Dartmouth and his Juris Doctorate Degree from the University Of San Diego School of Law in 2001. Mr. Carvalho became a partner in the Firm on February 1, 2011. Mr. Carvalho has extensive experience in construction defect matters representing general contractors, developers and subcontractors. For over 15 years, he has assisted clients navigate through construction defect matters, from the beginning of the process and the procedures of California SB 800 through discovery and up to, and including, trial. In addition, Mr. Carvalho has assisted numerous construction clients through their everyday activities of running their business and construction sites from drafting and reviewing contracts and other legal documents to risk management. In addition to Mr. Carvalho's civilian practice, he served with the Air National Guard from 1991-1997.



Alex M. Chazen, Esq.
Kahana & Feld, LLP, Santa Ana, CA

Alex M. Chazen, Esq., has handled construction cases from all sides for the past five years, representing homeowners, subcontractors, general contractors, and developers, both as retained insurance defense counsel and as personal counsel. He has secured favorable results for his clients, including favorable arbitration awards, settlements, and success in motion practice. Mr. Chazen also has worked with his clients to develop contract and project documents, risk management strategy, and business planning for purposes of obtaining insurance that will meet all contractual requirements. Mr. Chazen graduated from the University of California, Irvine with a Bachelors of Arts in Political Science with an emphasis on public policy degree and received his Juris Doctor from Loyola Law School in Los Angeles.



Hon. Michael A. Cherry, Chief Justice
Nevada Supreme Court, Carson City, NV

Justice Michael A. Cherry has been an attorney in Nevada since 1970 and was elected to the Supreme Court in 2006. He ran unopposed for a second 6-year term in November of 2012, when he served as Chief Justice for the Nevada Supreme Court. Justice Cherry will again serve as Chief Justice through 2017. While he has had a long career in private practice, he always involved himself in public service within the legal community. He began his career as a Deputy Clark County Public Defender before becoming a partner in the law firms of Manos & Cherry and later Cherry, Bailus & Kelesis. In 1981, Justice Cherry was named as Special Master of the MGM Grand Hotel Fire Litigation and in 1983 he assumed the duties of Special Master of the Las Vegas Hilton Fire Litigation. As Special Master, Judge Cherry served as liaison between plaintiffs' attorneys, defense attorneys and the court during these multi-million dollar cases. His work as Special Master gained him nationwide recognition and the procedures he established are now a part of most mass disaster litigation. Justice Cherry served as an Alternate Municipal Judge for the cities of Las Vegas and Henderson, as well as Justice of the Peace Pro Tem and Small Claims Referee for Clark County. Justice Cherry chairs the Indigent Defense Commission that is examining how the justice system deals with criminal defendants who cannot hire their own attorneys. He also is the supervising justice over the Senior Justice and Judge Program. Justice Cherry earned his bachelor's degree from the University of Missouri in 1966 and a juris doctorate degree from Washington University School of Law in 1969. A native of St. Louis, he is the father of two and grandfather of two. Justice Cherry ran unopposed for a second term in November of 2012. His new 6-year term will end in January 2019.

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Seminar Speakers



**Brian C. Chien, Esq., General Counsel, Corporate Officer
Kenyon Construction, Inc., Martinez, CA**

Brian C. Chien is General Counsel and a Corporate Officer of Kenyon Construction, Inc. and serves on its Board of Directors. Kenyon specializes in large scale commercial/residential lath and plastering with operations in Arizona, California, Colorado, Nevada, New Mexico and Texas. As Kenyon's General Counsel since 2005, Mr. Chien has managed and directed all of Kenyon's legal affairs in a broad range of areas including civil litigation, claims adjusting, construction, contracts, employment, insurance coverage, overseas investments, personal injury, real estate, regulatory compliance, state legislative lobbying, and workers' compensation. As a Corporate Officer and member of the Board of Directors, Mr. Chien plays an integral part in providing guidance regarding complex business issues, corporate strategy and risk aversion practices. Prior to joining Kenyon, Mr. Chien was a civil litigator in private practice representing developers, general contractors, subcontractors and design professionals in all aspects of construction related law and litigation. Mr. Chien received his Juris Doctor degree from California Western School of Law and his Bachelor of Science degree, *magna cum laude*, in hotel management from Golden Gate University. Mr. Chien is also a licensed general contractor in the State of California.



**Michael A. Chorak, Director of Casualty Operations – West Region
Engle Martin & Associates, Las Vegas, NV**

Michael Chorak is currently the Director of Casualty Operations/West Region for Engle Martin and Associates which is a leading national independent loss adjusting and claims management provider. The firm provides a comprehensive line of service offerings including commercial property, casualty, inland marine/cargo, heavy equipment and large loss adjusting, as well as TPA/claims management and subrogation services. Mr. Chorak has been in the insurance industry for over 20 years with an emphasis on construction defect claims throughout the Western U.S.



**Robert V. Closson, Esq.
Hirsch Closson, APLC, San Diego, CA**

Following graduation from law school in 1986, Mr. Closson initially served as a multi-lines claims representative with Travelers Companies in San Diego before entering private practice in 1987. For the past 30 years he has concentrated his AV rated practice almost exclusively in insurance coverage litigation and appeals, and the rendering of coverage opinions for insurers and insureds. His insurance practice has involved the property and casualty fields of commercial and personal lines policies with an emphasis on construction defect, intellectual property, business litigation and environmental claims. His clients have included insurers, risk retention groups, builders, subcontractors, and trade associations. Mr. Closson is admitted to practice before the California state courts and the U.S. District Courts for the Southern, Central and Northern Districts of California, the U.S. District Court for the District of Colorado, and the U.S. Ninth Circuit Court of Appeals. Mr. Closson lectures both locally and nationally.

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Seminar Speakers



Al Clarke, Esq., Principal
Clarke Mediation Inc., San Diego, CA

Al Clarke was admitted to the practice of law in 1980. As a sole practitioner and a name partner in a San Diego law firm, he enjoyed a general law practice that ranged from construction defect litigation to personal injury suits to drafting construction related contracts to class action securities litigation. He has been actively involved in construction defect related cases since 1984, and is uniquely positioned to understand the issues concerning this area of law as he has over the years represented plaintiffs (homeowner's associations and homeowners), developers and subcontractors as he was panel counsel for several insurance carriers. His representation of numerous suppliers in mechanic's lien cases and litigants in construction contract disputes provided him with insight to the transactional side of construction litigation. In 2000 Al channeled his efforts away from the litigation side of construction cases and became a full time mediator/arbitrator with an emphasis on construction related cases. In 2000, he was appointed as a San Diego Superior Court Pro Tem Settlement Judge and Arbitrator. He was the Co-Chairman for three years of the Alternative Dispute Resolution Section of the San Diego County Bar Association. In 2001 he was appointed as a member of the Mediation Bench-Bar Committee of the San Diego Superior Court on which he served for two years. In his over 18 years of providing arbitration and mediation services to the legal community, Al has successfully resolved hundreds of complex, multi-party construction defect cases, homeowner/homeowner association disputes, real estate contract disputes, mechanic's lien actions, employment law litigation (wrongful termination and discrimination) and personal injury actions.



Adrienne D. Cohen, Esq., Founder
Law Offices of Adrienne D. Cohen, Santa Ana, CA

Adrienne D. Cohen is the founder and principal of the Law Offices of Adrienne D. Cohen, a ten-attorney firm with offices in Santa Ana and San Rafael, California. Ms. Cohen received her Juris Doctorate from the USC School of Law and her Bachelor of Arts in Political Science from UCLA. Ms. Cohen has represented major insurance companies and their insureds for over 20 years in the areas of insurance coverage and defense. Ms. Cohen is an executive board member and past president of the William P. Gray Legion Lex Inn of Court. She has been an instructor in the UCI paralegal program, where she taught legal writing, ethics and insurance law. Ms. Cohen is AV Rated by Martindale-Hubbell and has been named a Southern California Super Lawyer. Ms. Cohen has tried many jury and court trials. She is a proud member of the American Board of Trial Advocates. She has argued and won many appeals, including those dealing with complex coverage issues.



Carolyn J Crawford, Director, Construction Defect
Nationwide Insurance Company, Columbus, OH

Nationwide is number 85 on the Fortune 500 list of companies and a two time recipient of the J.D. Power 100 Best Places to Work. Carolyn Crawford is Commercial Claims Director for Nationwide leading the national Construction Defect segment of the Complex Claims organization. Carolyn has over 30 years in the Insurance Industry with a wide range of disciplines and specialty handling to include Construction Defect, General Liability, Workers Compensation, Commercial and Non Standard Auto and National Accounts. During her 30 plus years in the industry, Carolyn has held both technical and leadership positions with major carriers such as Fireman's Fund, CNA, AIG, One Beacon, Travelers and now Nationwide. Carolyn currently serves as a member on the CLM Construction Defect Advisory Board.



Jennifer Crow, Esq., Partner
Scheer Law Group, Portland OR

Jennifer Crow is a Partner in Scheer Law Group's Portland office. She practices in the areas of construction defect, premises liability, personal injury, professional liability, insurance coverage, and commercial litigation. Jennifer is licensed to practice in the state and federal courts of Oregon, Washington, and Idaho. Jennifer has several years of experience representing both general contractors and subcontractors in construction defect matters related to both residential and commercial projects. In addition to acting as defense counsel, she routinely handles cases as monitoring or excess counsel. Jennifer received her J.D. from the University of Oregon School of Law in 2010 and her B.S. in Finance from Oregon State University in 2005.

Seminar Speakers



Holly Davies, Esq., Partner
Lorber, Greenfield & Polito, LLP, AZ, NM and CO

Holly Davies is a partner with Lorber, Greenfield & Polito, LLP, and practices out of the Arizona, New Mexico, and Colorado offices. She joined the firm in 2004, and focuses her practice on handling construction law and general litigation cases. Her practice includes a significant amount of construction related matters, including construction defect litigation, construction contract disputes, bodily injury litigation at construction sites, coverage issues, lien issues, contract drafting, and pre-litigation matters on behalf of commercial and residential contractors and developers. She is licensed in Arizona, Colorado, and New Mexico, and handles matters in the state and federal district courts in these states.

Ms. Davies is the past president of the Arizona Association of Defense Counsel, where she has also served as the editor for the bi-annual publication “Common Defense” for the past several years. She also serves on the Board of Directors for Women in Construction – West Coast Conference. In addition, Ms. Davies is a member of the Maricopa County Bar Association, New Mexico Association of Defense Counsel, Homebuilders Associations of Central New Mexico and Arizona, and DRI. Her past speaking engagements include, West Coast Casualty Construction Defect Seminar, MC2 Annual West Region Construction Defect & Insurance Coverage Conference, State Bar of Arizona, NBI, and various insurance carrier seminars. She has spoken on topics ranging from trends in construction defects, duties of an insurer, condo conversion and bankruptcy issues in construction defect matters, and the right to repair process in western states. Ms. Davies graduated from the University of Notre Dame and earned a Juris Doctor from the University of Arizona College of Law.



Dwight J. Duncan, M.S., CFA, Founder
EconLit LLC., Phoenix, AZ

Mr. Duncan is the founder and Managing Director of the Phoenix, Arizona based firm of EconLit LLC. He is an economist who also holds the Chartered Financial Analyst designation and has over 22 years of experience in economic and financial consulting. Areas of expertise include economic analysis, intellectual property analysis, securities litigation, valuation of closely-held businesses, environmental damage quantification, class certification/class action analysis, general lost profits analysis and minority shareholder disputes. He has consulted with and been engaged as an independent expert witness for companies ranging from sole proprietorships to Fortune 500 in a wide range of industries throughout the U.S.



Timothy C. Earl, Esq., Shareholder
Sullivan Hill Lewin Rez & Engel, San Diego, CA

Timothy C. Earl is a shareholder of the law firm Sullivan Hill Lewin Rez & Engel, with offices located in San Diego, California and Las Vegas, Nevada. Mr. Earl’s practice focuses on the representation of policyholders and insurance companies in a variety of insurance coverage disputes primarily involving property damage or bodily injury arising out of construction defect and asbestos claims, including but not limited to contractual and extra-contractual claims. He has significant experience in complex insurance coverage disputes involving wrap-up insurance policies, additional insured endorsements, and the allocation of claims amongst multiple insurers. Mr. Earl also represents

developers, architects, engineers, general contractors and trade contractors in construction disputes in both residential and commercial contexts. Mr. Earl has served as a panelist for construction and insurance issues on multiple occasions at bar associations and regional and national conferences. Mr. Earl received his B.A. degree from the University of California, Davis in 1991 and his Juris Doctorate from the University of San Diego School of Law in 1994. Mr. Earl has an AV® Preeminent™ Peer Review Rating by Martindale-Hubbell. Mr. Earl has received a variety of other awards and distinctions, including recently being named a Top Lawyer of Southern California in 2015 and 2016 by the LA Times, Top San Diego Lawyer in 2015 and 2016 by San Diego Magazine, and a Top San Diego Attorney in Insurance Coverage in 2015 by San Diego Daily Transcript. He was also recognized in the top 1% of The American Registry, “Best of the Best” for 2016.

Seminar Speakers



Rachel K. Ehrlich, Esq., Mediator/Arbitrator
Judicate West, San Francisco, CA

Rachel Ehrlich is a nationally recognized, multi-jurisdiction mediator specializing in complex civil disputes and is affiliated with Judicate West. She mediates litigated and non-litigated matters involving insurance coverage and bad faith, real estate including landlord-tenant, personal injury, construction defect, environmental, and other subjects. Prior to becoming a full-time neutral, she spent 20 years in insurance as a coverage attorney, claims executive, and underwriter. Rachel mediates in several court programs including the Federal District of Northern California, trains mediators and

mediation advocates, and regularly presents on mediation of insurance coverage, bad faith, mediation confidentiality, and ethics to varied audiences.



Ross W. Feinberg, Esq., Mediator
JAMS, Orange, CA

Ross W. Feinberg, Esq. specializes in disputes involving business commercial, complex construction defect, construction delay and contractual matters, bad faith insurance, homeowners association and real estate issues. Mr. Feinberg, an AV rated attorney, is the author of the text, *Construction Defect Litigation* (Amazon.com), which covers CD law and legislation throughout the country. He has been involved in mediations totaling over \$400 million of recoveries and is a well-known advocate of

ADR who is respected by all sides and facets of the bar as well as builders and insurance companies. For more than 23 years, Mr. Feinberg effectively represented parties in construction defect litigation and related class actions. He is widely recognized for his ability to initiate open communication with all parties leading to constructive resolutions. Mr. Feinberg is a frequent national speaker and lecturer on construction defect litigation and community association law. He has received numerous national and local awards from homeowners association organizations and the construction defect industry including being honored with West Coast Casualty's prestigious Jerrold S. Oliver award of Excellence (the "Ollie" Award) named after the former JAMS neutral. After more than two decades as a litigator, Mr. Feinberg successfully transitioned to full time dispute resolution services with JAMS, concentrating his practice in California. He is admitted to the bar in the states of California, Nevada and Colorado. Numerous dispute resolution references are available upon request.



Timothy Fitzpatrick, Principal Consultant
Axis Construction Consulting, Inc. Concord, CA

Timothy Fitzpatrick, principal with Axis Construction Consulting, Inc., is a licensed General Contractor and has been providing expert testimony for over 15 years. He began his career in the construction industry over 30 years ago. Mr. Fitzpatrick has in their Northern California office and has been in construction industry for over 30 years. He specializes in expert witness testimony. Perform forensic deconstruction investigation of defective construction claims and litigation. Provide opinions to counsel, insurance representatives and other participating consultants on matters of damage and claims assessment, methods of repair and repair cost preparation. Construction litigation consultation and report production.

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Adam C. Flury, Esq., Partner
Massie Berman, San Diego, CA

Adam C. Flury is a partner in Massie Berman which is a boutique law firm located in San Diego that primarily represents homeowners associations as both corporate counsel as well as in construction defect disputes throughout Southern California. Since 2005, Mr. Flury's practice has focused on representing homeowner associations and single family homeowners in construction defect litigation, including every facet of the pre-litigation SB800 process through multiple construction defect trials to successful judgments on behalf of his clients. Mr. Flury also has an insurance coverage background which he utilizes to assist his clients in all aspects of their insurance related needs from

securing appropriate coverages to insurance coverage disputes and bad faith litigation.



Elaine K. Fresch, Esq., Partner
Selman Breitman LLP, Los Angeles, CA

Recognized by the Daily Journal in 2016 as one of the "Top Women Lawyers" in California, Elaine K. Fresch serves on the firm's Executive Committee, is the managing partner of the firm's construction practice, and is the managing partner of the firm's Law Vegas office. Her primary focus includes construction defect litigation, representing developers and general contractors, as well as all types of subcontractors and product manufacturers. While it is rare to take a complex construction defect case to trial, Elaine has done so. She has also handled a variety of commercial/real estate litigation matters, including trial in the U.S. District Court. Additionally, Elaine represents product

manufacturers in complex subrogation claims as well as defends a variety of clients in general liability lawsuits. With an established Equine Law practice, Elaine is one of few in the state who, not only fully understands the complexities of horse-related cases and claims, but who is also a trained and awarded equestrian of more than 20 years. In this capacity, Elaine regularly advises clients on their contracts and releases and litigates matters ranging from personal injury to contract claims relating to purchases, sales and loss-of-use. Elaine is a member of CLM's Construction Advisory Board and is a co-chair of CLM's Diversity in Construction Litigation Committee. She has been invited to speak at numerous seminars sponsored by such organizations as West Coast Casualty, CLM, and DRI on a variety of topics related to the construction industry and the defense of construction defect cases. She is also a fellow of the Litigation Counsel of America and has received the Syhre Award for her contributions to the construction industry.



Anne Lawlor Goyette, Esq. ADR Neutral
Griffiths Goyette, Burlingame, CA

A full time ADR neutral with Griffiths Goyette since 1998, Anne Lawlor Goyette employs the talent and experience of counsel for all parties to tailor effective, clear and cost efficient dispute resolution strategy for each dispute. She minimizes expense and delay by prioritizing information needed for meaningful negotiations, simultaneously managing focused discovery and pre-trial preparation. Ms. Goyette conducts regular group teleconferences to identify issues, obstacles and solutions early and

design and implement fair and aggressive action plans. She promotes effective communication and timely execution through consistent, straightforward reports. Ms. Goyette also engages decision makers early in scheduled one-on-one conversations to understand their goals, address obstacles and develop effective settlement strategies. Through prepared and productive negotiations, Ms. Goyette has resolved hundreds of complex cases and civil disputes and thousands of construction related claims, with settlements ranging from cost waivers to \$35 million.



Joyia Greenfield, Esq. Founding Partner
Lorber, Greenfield & Polito, LLP, Poway, CA

Ms. Greenfield is one of the founding partners of the firm Lorber, Greenfield & Polito, LLP. She holds an AV Peer Review Rating with Martindale-Hubbell. She has handled numerous multimillion dollar cases on behalf of developers throughout California. Ms. Greenfield served as an Arbitrator with the American Arbitration Association, and as a Judge Pro Tem. In addition, she conducts seminars in the areas of construction defect litigation. An English and American studies major at Dickinson College, Ms. Greenfield attended California Western School of Law, earning her J.D. in 1982. She is admitted

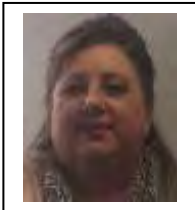
to The California Bar; and the United States District court for the Southern District of California. Ms. Greenfield was elected and served as Treasurer on the Board of the San Diego Defense Lawyers. She is a current member of the San Diego County Superior Court Case Management Order Committee. Ms. Greenfield is an active member and volunteer for the Susan G. Komen Breast Cancer Foundation. She enjoys fly-fishing with her family, and playing tennis and golf.

Seminar Speakers



Christine A. Gudaitis, Esq. Shareholder
Ver Ploeg & Lumpkin, P.A., Miami, FL

Christine A. Gudaitis is a shareholder in the law firm of Ver Ploeg & Lumpkin, P.A., with offices in Miami and Orlando. She practices in the area of complex insurance coverage litigation, representing corporate policyholders in state and federal courts in Florida and nationwide. Her clients include general contractors, developers, pharmaceutical corporations, chemical manufacturers, municipalities and brokerage houses, as well as various non-profit organizations. In addition to litigation, she helps clients assess and manage risk through insurance programs and provides guidance on contracts impacting coverage and liability. Ms. Gudaitis received her B.A. from Mount Holyoke College and her J.D., *cum laude*, from the University of Miami School of Law. She is a member of the Dade County and American Bar Associations, the Florida Association of Women Lawyers, the Miami-Dade Justice Association, the Miami-Dade County Bar Association Construction Law Committee, the Florida Justice Association and the Women's Construction Litigation Alliance. In addition, Ms. Gudaitis is a panelist for United Policyholder's "Ask an Expert" forum, Vice-Chair of the Miami-Dade County Library Advisory Board, a Trustee for the Miami-Dade County Law Library, and a member of the University of Miami Citizens Board, The Commonwealth Institute, 100+ Women Who Care, CREW-Miami, and a South Florida alumnae representative for Mount Holyoke College.



Sherrienne Hanavan, Claims Supervisor
Catalina U. S. Insurance Services, Inc., San Diego, CA

Claims Supervisor at Catalina U. S. Insurance Services, Inc., Sherrienne Hanavan was born in Vancouver, British Columbia but has lived in San Diego for most of her life. She is a graduate of the University of Phoenix with a Bachelor of Science in Business Management. Ms. Hanavan is an accomplished insurance claims professional with expertise in construction defect, general liability, personal injury, auto and property claims adjusting. Her claims experience includes over 30 years in the industry. For the last 16 years Ms. Hanavan has been involved in the management side of claims. Ms. Hanavan also holds adjusting licenses in over 40 states. She is a graduate of the FDCC Litigation College and the Graduate Litigation College.



David Harris, Esq., Field Counsel
Santana and Vierra, San Francisco, CA

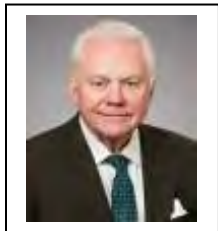
David Harris is a Field Counsel with Santana and Vierra in San Francisco, California. Mr. Harris is a seasoned litigator, and has been lead counsel on complex, multi-party cases in federal, state and administrative courts. His focus is on construction defect and personal injury matters. In addition to his litigation strengths, Mr. Harris has many years of experience representing clients in mediation and pre-litigation settlement negotiations. Prior to joining Santana and Vierra, Mr. Harris was the Chief Legal Counsel for one of the nation's largest roofing and solar corporations. While Chief Legal Counsel, Mr. Harris handled a myriad of complex claims involving construction defects, mechanic's liens, performance and payment bonds, products liability, prevailing wage, and personal injury claims. In his capacity as Chief Legal Counsel, Mr. Harris personally litigated and resolved more than 500 cases. Mr. Harris began his legal career in San Francisco where he represented corporate and individual clients in construction defect, personal injury, insurance coverage, bad faith, employment & labor and contract matters. Mr. Harris is an avid cyclist, and is a certified spin instructor for the past 20 years.

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Seminar Speakers



Hon. Rex Heeseman (Ret.), Mediator
JAMS, Los Angeles, CA

Hon. Rex Heeseman (Ret.), after serving over nine years as a Judge of the Los Angeles Superior is at JAMS, Los Angeles, after serving over nine years as a Judge of the Los Angeles Superior Court. Following his graduation from Stanford Law School, he was an Assistant United States Attorney. Commencing in 1974, he practiced as a business litigator at private law firms and acted as an arbitrator and expert witness. Judge Heeseman actively manages the resolution of complex, multi-party construction disputes concerning owners, developers, general contractors, subcontractors and design professionals. His experience includes trials, arbitrations and mediations spanning a wide array of construction, construction defect, engineering and infrastructure disputes involving single family homes, public facilities, condominiums and high rise buildings. Judge Heeseman is widely known for his insurance expertise which he often applies to the resolution of construction matters. He coauthors The Rutter Group's *California Practice Guide: Insurance Litigation*. He frequently writes and lectures on insurance, construction and business torts topics.



Sandra Heiden, Senior Complex Claims Specialist
Navigators Insurance Group, Irvine, CA

Sandra Heiden is a Senior Complex Claims Specialist at Navigators Insurance Group. The Navigator's Group, Inc. is an international commercial property & casualty specialty insurance company. Sandra has over 25 years experience in the legal and claims industry. She has been in the Construction Defect unit at Navigators since 2011. Prior thereto, Sandra was a Claims Specialist at CNA and Lancer Claims, as well as several years as an insurance defense attorney. Her specialty has been multi-state construction defect wrap, subcontractors & developer's cases but she has extensively handled primary and excess commercial and personal lines complex casualty claims, stock broker/investment cases, fraud investigations, real estate, errors and omissions, excess/surplus lines and product liability cases. She is a graduate of UCLA (B.A., major- Music Education), and Western States University, School of Law. She holds adjusters licenses in all States.



Brian Kahn, Esq., Partner
Chapman, Glucksman, Dean, Roeb & Barger, LLP, Los Angeles, CA

Brian Kahn is a Partner with Chapman, Glucksman, Dean Roeb & Barger. His law practice focuses on complex civil litigation, large casualty losses, business and the representation of general contractors, developers, construction managers and design professionals throughout the state of California. He has trial, arbitration and mediation experience. Mr. Kahn earned his B.A. degree from the University of Southern California and his J.D. from Pepperdine University School of Law. While in school he became active in politics, working in various capacities for the U.S. Senate, Governor's office and the White House. Prior to joining Chapman, Glucksman, Dean, Roeb & Barger, Mr. Kahn practiced with various law firms, where his practice included complex litigation, construction litigation, insurance bad faith, toxic tort, business litigation and provided general business advice. Mr. Kahn is a returning speaker at West Coast Casualty's Construction Defect Seminar and continues to co-author Thomson Reuters' *Torts (California Civil Practice Series)*. He has also been a regularly contributing staff writer for multiple audio / video and home theater magazines. When not practicing law or writing, Mr. Kahn enjoys spending time with his family and does community work through Kiwanis International; sits as a Judge Pro-Tem in Ventura County; and serves as President of the Board of Directors of the Leonis Adobe Association, a non-profit educational group.

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Lee A. Kantor, Esq., Partner
Hightower, Stratton, Novigrod, Kantor, West Palm Beach, FL

Lee was raised in the foothills of the Berkshire Mountains in Western Massachusetts. After graduating Cum Laude from the University of Massachusetts in Amherst, Lee went on to attend Loyola University New Orleans School of Law. He is a member of the Florida Bar and has been practicing trial law since 2005. Since joining Hightower, Stratton, Novigrod, Kantor, Lee has become an experienced trial attorney and has taken numerous cases to a successful jury verdict. Lee has been named as a SuperLaywer Rising Star for the defense of his corporate clients in bodily injury, trucking, construction defect and hospitality cases. Lee is the managing partner of the West Palm Beach office of Hightower and is the chairman of the firm's Business Development committee. During the booms and busts of past decade, Lee has defended his construction clients,

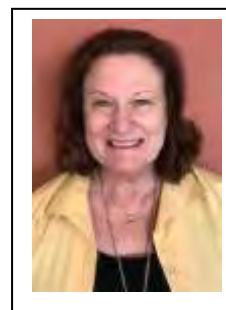
both contractors and developers against claims of latent defect, construction site injury and contractual dispute. Additionally, Lee is the vice chair of the Construction Board of Appeals for the Village of Wellington. He enjoys giving back to the community in which his wife grew up and has warmly adopted him as one of its own.



Ken Kasdan, Esq., Senior Partner
Kasdan LippSmith Weber Turner LLP, Irvine, CA

Ken Kasdan is considered one of the nation's leading construction defect authorities who has achieved more than a billion dollars in settlements for his clients in the Western United States. He has practiced law for forty years and is the senior partner with Kasdan LippSmith Weber Turner LLP, established in 1992 where Kasdan is the founding and managing partner. Kasdan has been at the forefront of construction defect litigation with complex issues involving corrosion of

building components, sulfate attack damage to concrete, soil subsidences, water intrusion, and wind-related damage. As a result of extensive litigation and multiple million-dollar verdicts and settlements, the construction industry has modified many of its procedures resulting in better, stronger and more durable concrete used through the Western United States. An important outcome for all. Well known in the national legal profession and a sought-after speaker on construction defect litigation, Kasdan is a member of the American Bar Association and the State Bars of California, Arizona, New Mexico and Hawaii, as well as the Consumer Attorneys of California (CAOC) and construction-related associations such as the American Concrete Institute (ACI) and the International Code Council (ICC). Among his many professional activities, Kasdan is a member in multiple states of the Community Associations Institute (CAI) and the Educational Community for Homeowners (ECHO). Kasdan earned his J.D. law degree from the State University of New York, at Buffalo, and a Bachelor of Arts degree, Cum Laude, from Bernard M. Baruch College of the City University of New York. Kasdan has been licensed to practice in California since 1976. Kasdan is rated AV-Preeminent by Martindale-Hubble, the highest rating achievable for both judicial skill and ethics. Since 2009 to the present, he has been selected for inclusion as a Southern California SuperLawyer.



Diane Kelly, Specialty Claims Consultant
Liberty Mutual Insurance Company, CA

Diane Kelly is a Specialty Claims Consultant for Liberty Mutual Insurance Company in the Southern California area. Diane is responsible for claims handling of serious and catastrophic claims in the National Market Division of Liberty Mutual. She has been with Liberty for over 39 years and has experience handling general liability, worker's compensation and property claims. Diane has held a variety of positions within Liberty Mutual's claims organization and currently handles defective construction claims across the country. Diane is a graduate of Cal State Fullerton.

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Seminar Speakers



Larry Kent, Esq., Founder
The Law Offices of Larry Kent, Long Beach, CA

Larry Kent founded the Law Offices of Larry Kent in 1998. The majority of the firm's practice involves the representation of owners of custom single-family homes. Graduating from University of California, Berkeley in 1983, Larry obtained his J. D. from Loyola Law School in 1986. He has been a speaker at seminars sponsored by West Coast Casualty, Lorman, MC Consultants, LiMa Solutions, the Southern California Defense Counsel, and the Building Industry Association. In addition, Larry has acted as an expert witness in multiple construction defect and legal malpractice cases and has served as a mediator in several single-family construction defect cases.



Keith D. Koeller, Esq. Founding Partner
Koeller, Nebeker, Carlson & Haluck LLP, Irvine, CA

Mr. Koeller is the founding partner of Koeller, Nebeker, Carlson & Haluck LLP. For the last 36 years, Mr. Koeller has focused his practice on the representation of developers and general both residential and commercial construction litigation. Mr. Koeller has handled significant claims concerning construction defect, construction delay, inverse condemnation, nuisance, bodily injury, and wrongful death. The firm currently has approximately 85 attorneys with offices in California, Nevada, Arizona and Florida. Mr. Koeller is AV-rated by Martindale-Hubbell. He is a Past Chair of the Orange County Bar Association, Construction Law Section. He has been named a Southern California Super Lawyer each year from 2009-2018. In 2003, he was awarded the Larry Syhre Commitment to Service Award at the West Coast Casualty Construction Defect Conference. Also, in 2009, he was awarded the prestigious Judge Jerrold Oliver Commitment to Excellence Award. Mr. Koeller has been an innovator in the development of alternative strategies for the resolution of construction defect claims and is a frequent speaker at leading industry seminars concerning important topics impacting construction litigation. Mr. Koeller and his wife have raised five children, served their church, coached numerous youth athletic teams, and enjoyed countless opportunities to serve others in their community



Kory Kruckenberg, Principal
California Construction Resolutions, Carlsbad, CA

Kory Kruckenberg has been in construction trades since 1981. He started working for his father as a finish carpenter and was "Offered up" to help in any and all trades. Kory's father felt that "Hands on" was the only way for him to get the full experience of the trades. Quickly moving through the ranks he began supervising crews on production homes at the age of 17. Mr. Kruckenberg received his general contractors' license in 1990 and founded K.K. West Contractors. Mr. Kruckenberg has been full time in the building trades for 37 years. He is still building custom homes and is directly involved in many post litigation repairs across the state of California. California Construction Resolutions was started by Mr. Kruckenberg in late 2006 and performs work in the litigation support field. California Construction Resolutions has been involved in over 400 cases representing homeowners, developers, sub-contractors, home owners' associations and many real estate non discloser cases. As an expert witness, Mr. Kruckenberg has testified in over 20 trials and binding arbitrations. He has been deposed 45 + times and attended countless mediations for the purpose of settlement.

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Seminar Speakers



Hon. Sue Kurita, Judge
County Court at Law #6, El Paso, TX

Judge M. Sue Kurita is the presiding judge of El Paso County Court at Law Number Six since its creation in 1998. Prior to 1998, Judge Kurita served as a Municipal for the City of El Paso for 9 years, including 4 years as the Presiding Judge. Judge Kurita has served on the boards of Judicial Section of the State Bar of Texas, and on the National Association of Women Judges. She was elected Vice-President of the National Association for Women Judges and also served as the Chair for the New Judges Program for NAWJ. In 2010, the Texas Supreme Court appointed Judge Kurita to the State Commission for Judicial Conduct, where served as Vice-Chair from 2013-2015. In 2014, the Texas Supreme Court appointed Judge Kurita to the 9 member Grievance Oversight Committee. Judge Kurita was an official U.S. delegate to the 2004 Latin America Seminar on the 1980 Hague Convention Child Abduction Treaty. Judge Kurita was named the 2015 Outstanding Jurist by the American Board of Trial Advocates. Judge Kurita is an adjunct professor for Park University and Excelsior College, teaching military personnel and their families. She was named 2015 outstanding faculty member by Excelsior College. Judge Kurita received the inaugural 2013 Daniel H. Benson Public Service Award from The Texas Tech University School of Law Alumni Association. Judge Kurita is committed to furthering legal and judicial education. She is serving on the Texas Center for the Judiciary Curriculum Committee and is a frequent speaker at seminars including the National College on Judicial Conduct and Ethics; the Texas Association of Counties West Coast Casualty Construction Defect Seminar. Judge Kurita is a graduate of the University of Texas at El Paso (BA); Webster University; and Texas Tech University School of Law. Additionally, Judge Kurita is a graduate of the Defense Language Institute completing the Modern Greek Language Course. Judge Kurita has received certification in Criminal Law and Civil Law from the Texas Center for the Judiciary, Judicial College. Judge Kurita is certified as a Mediator and Arbitrator. Judge Kurita is one of the 100 women featured in JoAnne Gordon's recently published book "100 Happy Women at Work". Judge Kurita has received the City of El Paso Conquistador Award; and was named a Woman Trailblazer by the El Paso Bar Association.



Jim Kurkhill, Attorney and Litigation Consultant
Law Offices of Jim Kurkhill, Long Beach CA

Jim Kurkhill has concentrated his 25-year law practice on all aspects of construction law, including contract drafting, construction defect, project delay and change order disputes involving both commercial and residential projects. He has litigated construction cases from all perspectives, representing owners, developers, general contractors and design professionals with an emphasis on the resolution of complex and multiparty disputes. Mr. Kurkhill also serves as a consultant to other law firms assisting in developing case themes and presenting tech-heavy cases. He is a frequent speaker on a variety of topics, including how technology is changing the way lawyers practice, and managing & presenting complex construction cases. Mr. Kurkhill graduated with a B.S. in Optics from the School of Engineering and Applied Science at the University of Rochester, Rochester, NY in 1983. Prior to becoming an attorney, Mr. Kurkhill worked for seven years as an engineer in the laser industry. He received his J.D. from Pepperdine University in 1993.



Jill J. Lifter, Esq., Shareholder
Ryan & Lifter, San Ramon, CA

Jill J. Lifter is a shareholder of Ryan & Lifter in San Ramon, California and has been with the firm since January of 1986. She is AV rated by Martindale Hubbell. Ms. Lifter obtained her B.A. in Economics, *cum laude*, from the University of California, Los Angeles in 1982 and her J.D. from the University of Southern California in 1985. She is a member of the State Bar of California, the State Bar of Nevada, the Association of Defense Counsel of Northern California and Nevada (ADCNCN), and the Defense Research Institute. Ms. Lifter is the chair of the ADCNCN Construction Substantive Law Committee and also serves on its amicus committee, focusing on briefs and letters addressing construction law issues. Ms. Lifter's practice includes the defense of developers and general contractors, with primary emphasis on the defense of subcontractors, in construction defect cases. Ms. Lifter has tried several cases. She has published articles addressing construction defect issues in the *Defense Comment* magazine and has been a panelist for a number of presentations sponsored by The Association of Defense Counsel of Northern California and Nevada, the American Bar Association, Mealey's, Lorman, and the National Business Institute. Ms. Lifter received the ADCNCN's President's Award for Dedicated and Distinguished Service to the Association in 2017.

Seminar Speakers



Thomas Lether, Esq. Principal and Managing Shareholder Lether & Associates, PLLC., Seattle, WA

Thomas Lether is the Owner and Managing Shareholder of Lether & Associates, PLLC. He has built his business with a simple approach: efficiency, client service, and results. Mr. Lether's primary clients include international and national insurance companies, smaller insurers and independent adjusting firms. He also represents contractors, property owners, and business owners. His practice predominantly involves complex insurance coverage disputes and extra-contractual claims. Mr. Lether is also involved in construction defect cases and has tried several to successful jury verdicts.

His construction litigation background includes first party property claims, third party claims, and claims for contribution. Mr. Lether also serves as an appraiser and mediator and is a frequent lecturer on insurance related topics. Mr. Lether is licensed in the States of Washington, Oregon, Idaho, Alaska and in the Ninth Circuit Court of Appeals and the Federal Courts for the State of Washington, Oregon, Idaho, Alaska and Colorado. He has appeared in the majority of the Western States on a pro hoc vice basis, and provides coverage advice nationally and internationally. He is a licensed U.S. Merchant Marine Officer and is qualified to serve as an expert in maritime matters. Mr. Lether is a graduate of the University of Puget Sound and the University of Puget Sound Law School.



Steve Lokus, Western Regional Vice President, Casualty Claims The Navigators Group, Inc., Irvine, CA

Steve Lokus has been with Navigators since 2012 where he is the Claims Manager of the Southern California Construction Defect unit which handles construction defects nationwide. He has handled and managed various claims including large commercial general liability claims on a primary and excess layer, claims within large SIRs and wrap policies with a focus on coverage, liability, risk transfer and litigation management. Prior to Navigators, Mr. Lokus was a Construction Defect Claims Supervisor at Fireman's Fund Insurance Company and Branch Manager for West Coast Casualty Service, Inc. He is a current member and corporate officer of the Construction Defect Claim

Managers Association as well as a member of the Claims and Litigation Management Alliance (CLM).



John Lupfer, Esq. Director of Claims, Claims Counsel Suffolk Construction Company.

John Lupfer is the Director of Claims, Claims Counsel at Suffolk Construction Company. Suffolk is one of the most successful privately held building contractors in the country. With annual revenue of \$2.5 billion, Suffolk provides preconstruction, construction management, design-build and general contracting services to clients in the healthcare, science and technology, education, federal government and commercial sectors. Engineering News-Record ranked Suffolk #27 on its 2016 national list of "Top 400 Contractors." At Suffolk, John oversees a team of adjusters supervising a broad range of national claims. These claims arise out of numerous lines of coverage including

general liability, workers compensation, pollution, professional liability, subcontractor default insurance, builder's risk, auto, and various wrap-up insurance programs. Prior to joining Suffolk, John worked at AIG managing complex, high exposure construction defect and coverage claims.



Julia W. Manganaro, Complex Claims Specialist Navigators Insurance Company, Irvine, Ca

Julia has been promoted to cases with higher exposure and increased coverage and venue complexities. Julia a member of the new OCIP/WRAP Department, handling all lines of cases. She handles all aspects of investigation, evaluation, negotiation and settlement in Navigator's CD Unit. Her responsibilities include setting reserves, creating typed and detailed reports both for internal record and Large Loss Reports for supervisors and management. Computer skills in Excel, Access,

MS Word, MS Office and Lotus Notes. Julia attends and proactively participates in all aspects of litigation such as MSC's etc. She is licensed in and handling claims in 18 states, in addition to California, Washington, Oregon, Nevada & Arizona. Julia has developed a familiarity with the CD industry including knowing and working with many judges / mediators, experts and defense counsel.

Seminar Speakers



Edward J. McKinnon, President
Claims Resource Management, Inc., Acton, CA

Ed McKinnon is President of Claims Resource Management, Inc., which he founded in 1988. He has forty-five plus years of professional experience in the insurance industry. Ed attended University of Maryland and Merritt College. He is a member of IACP, formerly the Excess/Surplus Lines Claims Association, of which he is a Past President and former Board Member. Ed is also a Registered Professional Adjuster and an ARIAS U.S. Certified Arbitrator. He is currently a member of the Federation of Insurance & Corporate Counsel, having served as Chair, Vice Chair and Committee and Faculty Member. Ed has participated as a Panelist and/or Speaker on numerous panels and has published articles in various claims and defense periodicals. Ed has been retained as an Expert Witness in insurance related disputes in California and across the country.



Patrick J. Mendes, Esq., Partner
Tyson & Mendes, La Jolla, CA

Pat Mendes is a San Diego native. He is a graduate of the University of California, San Diego (B.A., *cum laude*, 1992) and the University of San Diego School of Law (J.D., *magna cum laude*, 1995). He has practiced law in San Diego since graduating from law school, obtaining considerable litigation experience with a national defense firm. In that capacity, he led the construction and insurance groups as a San Diego office partner. He co-founded Tyson & Mendes in 2002. At Tyson & Mendes, his specialty practice areas include construction, insurance coverage and professional liability. He has over 20 years' experience representing subcontractors and design professionals in construction defect and construction related claims.



Mark McGivern, CEO
The CCA Group, New York, NY

Mr. McGivern is the CEO of The CCA Group, a national consulting firm that provides Architectural, Engineering, and Construction services related to design, forensics, troubled projects, and litigation. Over the past 20 years, Mark has provided expert testimony in hundreds of construction defect cases nationwide in State, Federal and Arbitration Venues related to construction practices, standard of care, costs, scheduling, and safety. Prior to co-founding CCA in 1990, Mark spent 13 years working in design/build, working his way up from field operations, to managing mid to large scale commercial and residential projects. He has been a featured speaker, and a panelist at numerous construction conferences around the US. He has been interviewed on Nightline, Good Morning America, and various local programs regarding residential construction defects issues. Mr. McGivern resides in New York City.



Joseph R. Miele, Jr. Esq., Partner
Kaufman Dolowich & Voluck, LLP, Fort Lauderdale, FL

Mr. Miele began his career twenty five years ago when admitted to the New Jersey Bar in 1991. He first worked as a Home Office Supervisor for AIG in New York overseeing Environmental and Toxic Tort coverage litigation on behalf of member companies nationally. He was admitted to the New York Bar in 1992 and the District of Columbia Bar in 1994. Following his tenure at AIG Mr. Miele entered private practice as a coverage and "bad faith" associate. Mr. Miele relocated to Florida and was admitted to the Florida Bar in 2000. Throughout his entire career, Mr. Miele has concentrated in representing insurers in complex coverage and claim handling disputes. He has particular expertise in Construction Defect, First Party, Environmental/Toxic Tort and Employment Liability coverage and "bad faith" claims. Mr. Miele has appeared in hundreds of insurance coverage and "bad faith" claim handling proceedings in both the trial court and on appeal. He also represents insurers in Department of Insurance investigations. Mr. Miele frequently lectures and counsels insurers on insurance coverage law and proper claim handling practices. He received his Juris Doctorate degree from New York Law School in 1991 and a Bachelor of Science in Business Administration from Seton Hall University in 1987.

Seminar Speakers



Anthony L. Miscioscia, Esq., Partner
White and Williams, Philadelphia, PA

Anthony Miscioscia has a broad range of experience in complex insurance coverage, bad faith and commercial litigation matters. He is a knowledgeable and experienced coverage attorney and litigator who provides cost-effective, proactive advice to clients in the hopes of avoiding or minimizing litigation, and tenaciously represents clients in suit when needed. Having nearly 25 years representing major property and casualty insurers and smaller regional insurance companies on a national and regional basis, insurance company clients look to Tony for advice on a number of complex and emerging issues, including advertising injury/intellectual property, construction defect, legal, accounting and other professional liability, food contamination/product recall, environmental liability, educator's legal liability, employment discrimination, and employee benefits coverage and bad faith claims. As a counselor, Tony advises his clients concerning their rights and obligations with respect to a variety of claims and different types of liability insurance policies, assists clients in evaluating and mediating claims, and identifies potential additional sources of recovery and/or contribution for defense or indemnity that may be owed to a particular insured. When insurers find themselves at odds with their insureds, claimants and/or other carriers, insurers count on Tony to zealously represent their rights and interests in various state and federal courts, as well as in private arbitrations and mediations. Tony regularly defends insurance clients against bad faith, breach of contract and declaratory judgment claims, as well as represents clients in commencing and prosecuting affirmative actions for declaratory relief, reimbursement and/or contribution. Tony also represents insurance company clients in intervention proceedings, allowing the insurers to have a say in shaping the jury verdict sheet or jury interrogatories that may lead to a verdict against an insured –so that the insurer can better allocate any indemnity between potentially covered exposure and uncovered amounts. In addition to representing clients in the insurance industry, Tony also represents commercial clients in litigation and arbitration involving business and commercial disputes.



Phyllis Modlin, Claims Manager
Markel, Woodland Hills, CA

Phyllis Modlin is a Claims Manager with Markel in Woodland Hills, California. Ms. Modlin received her B.A. degree from University of California at Santa Barbara and her J.D. degree from University of California, Hastings College of the Law. She manages a unit handling construction claims under both primary and excess policies on a nationwide basis. She also serves as a claims advocate to underwriting for risk assessment, program and business development. Ms. Modlin is proficient in all aspects of claims handling and management, including damage, liability and coverage issues, reserving, risk transfer, auditing, litigation management and expense control measures.



Andrew Morgan, Esq., Partner
Borton Petrini, LLP., Bakersfield, CA

Andrew Morgan is a partner at Borton Petrini, LLP. He specializes in defending homebuilders, general contractors and subcontractors in complex construction defect litigation. He is the attorney for the builder in the California Supreme Court case *McMillin Albany v. Superior Court*. Mr. Morgan briefed and argued the case both at the Fifth District Court of Appeal and at the California Supreme Court. In addition to his appellate and construction defect practices, Andrew also practices general business litigation, and has significant experience prosecuting and defending contract, partnership, shareholder, employment, trade secret and land-sue disputes.

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Seminar Speakers



**Tracy Myers, AIA, NCARB, GC, RRO, LEED AP, Senior Architect
Lombard Consulting Service, Huntington Beach, CA**

Tracy Myers is a senior architect and general contractor with over 25 years of broad experience in architectural design, project management, construction administration, forensics, and property loss consulting. She specializes in expert witness testimony related to architectural and general construction issues, personal injury defect and accident investigation, building envelope investigation and repair including waterproofing, roofing and fenestration, property loss evaluations, code upgrade reviews, peer review and quality assurance services. Ms. Myers has provided forensic and consulting expertise on a variety of project types including single and multi-family residential, industrial, health care, hospitality, office, commercial and shopping centers. She has provided deposition and arbitration testimony, participated in mediations and joint expert exchanges, directed field investigations, prepared reports and repair scopes, analyzed construction defect allegations, and performed standard of care evaluations. She has also served as architect of record on repair/reconstruction projects.



**Paul Nolan, Esq., Managing Partner,
Wood, Smith, Henning & Berman, LLP, Rancho Cucamonga, CA**

Paul Nolan is a litigation attorney with 20 years of experience in all facets of litigation. He is the managing partner of the Rancho Cucamonga office of Wood, Smith, Henning & Berman. His practice involves a range of complex litigation, with specialization in the areas of construction, general liability, premises liability, transportation, and business litigation. Paul's experience in these various areas of the law have allowed him to develop practical solutions and recommendations for clients in all litigation forums, including litigation prevention and risk management. An experienced trial lawyer, Paul is also adept in all aspects of dispute resolution, including mediation and arbitration, and is widely recognized by national and global developers and contractors, including Fortune 500 companies, for his results.



**William Noonan, North America Construction Industry Leader
Willis Towers Watson,**

William (Bill) Noonan is the North America Construction Industry Leader and leads the National Construction Practice for Willis Towers Watson. Prior to this position Bill was the Executive Vice President and Construction Practice Leader for the Willis Towers Watson Atlantic and South Region. Bill provides strategic account oversight and serves as a resource to many clients throughout North America. Bill is often a featured speaker at many industry events and was the winner of the IRMI "Words of Wisdom" award in 2014. Prior to Willis Towers Watson, Bill worked for an ENR Top 20 Construction Management firm as the Sr. Vice President of Risk Management and prior to this as a Regional Director for an ENR Top 5 Construction Management firm. Bill has spent a good amount of time in the large residential condominium space and provides advice to owners, developers, and builders regarding the exposure on these projects. He has been able to take his experience resolving large complex construction defect claims to build better contract and risk strategies at the start of projects.



**Rosemary K. Nunn, Esq., Partner
Gordon & Rees LLP, Irvine, CA**

Rosemary Nunn has twenty years of experience as a commercial litigator with a specialty in construction law. Ms. Nunn has represented owners, developers, design professionals, contractors and subcontractors on numerous and varied public and private projects. She counsels clients through every aspect from contracting to litigation, including: early assessment and minimization of liability exposure and risk; cost-effective dispute resolution; project counseling to work through claims and disputed change order requests; strategy development for crafting a winning defense or prosecution; negotiating payment on projects with distressed parties, funding or bankrupt entities; and litigating cases through resolution via mediation, arbitration, or trial. Ms. Nunn has extensive experience in multi-party litigations enabling her to act as a key liaison between clients, opposing counsel, public entities and officials, various experts, and joint defense or prosecution teams.

Seminar Speakers



**James J. Orland, Esq. Principal
Orland Law Group, Manhattan Beach, CA**

James J. Orland received a Bachelor of Arts degree in both Political Science and Spanish in 1989 from the College of the Holy Cross. He received his Juris Doctorate from Loyola Law School in 1992 and was admitted to the California Bar in December of that same year. Mr. Orland is also admitted to practice in Federal District Court and is a member of the United State Court of Federal Claims. Mr. Orland is also a member of the Utah State Bar. Mr. Orland has extensive experience representing developers, general contractors, homeowners, manufacturers and subcontractors in complex construction defect litigation matters. Mr. Orland's area of practice also includes general

liability, personal injury, products liability, business disputes and inverse condemnation. Mr. Orland has also successfully defended wrongful termination, wage and hour loss claims and trucking and transportation matters. He has handled litigation matters from their inception through trial and ultimately resolution on appeal. Mr. Orland is frequently a guest lecturer at national construction defect litigation seminars and has provided litigation training for attorneys and consultants in the construction defect field. Mr. Orland is a member of the Los Angeles County Bar Association, the South Bay Bar Association, and the Association of Southern California Defense Counsel. Mr. Orland is also a member of the American Board of Trial Advocates (ABOTA).



**John Osorio, Esq, Chair
Marshall Dennehey Warner Coleman & Goggin, Philadelphia, PA**

John serves as chair of the Architectural, Engineering & Construction Defect Litigation Practice Group at Marshall Dennehey Warner Coleman & Goggin. Over the past 20 years, he has handled more than 500 matters in the defense of architectural and engineering firms, general contractors, subcontractors, developers, and owners in litigation matters involving personal injury and property damage. John graduated from the University of Montana in 1979 with a Bachelor of Arts in history and political science. He then went on to receive his juris doctor from Southwestern

University School of Law in Los Angeles, California.



**Mark L. Parisi, Esq., Partner
White and Williams's, Philadelphia PA**

Mark is a partner in White and Williams's Litigation Dept., located principally in the Philadelphia office. Mark is a member of the firm's Construction and Surety Practice Group. Mark's practice gravitated very early on to construction litigation. At first, he worked mostly on construction accident cases. Later, he developed proficiency in construction defect litigation which is now his main focus. Clients call upon Mark to handle significant matters coast to coast – 17 states and counting. He has extensive experience in EIFS and conventional stucco litigation, moisture intrusion cases, mold cases and matters involving all manner of structural issues, concrete issues and sinking buildings relative to both commercial and residential construction. His thorough understanding of construction contracting issues, the mechanics of construction and project management, and construction law enables him to handle litigation involving the entire universe of construction defect and construction accident claims. Mark represents commercial and residential owners, general contractors, construction managers, engineers and architects, subcontractors and construction material manufacturers and suppliers.

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Seminar Speakers



**Christine Philips, Director of Risk Management
Bernards, San Fernando, CA**

Christine Philips is the Director of Risk Management at Bernards Bros. Inc., a premier builder in Central and Southern California. In her role, she manages the Risk Management department; including corporate insurance programs, wrap-ups, bonding, claims management, contractual risk transfer, risk financing, safety and loss control. Christine contributes to the continued development and future of Bernards' Risk Management Program. Christine brings over 15 years of insurance industry experience. She began her insurance career with a small surety brokerage where she assisted in the development of the company's commercial insurance division focusing on construction accounts. Christine spent some time developing and managing her own small commercial insurance brokerage, Philips & Associates Insurance Brokers, Inc. where she specialized in small construction accounts. She then moved on to working with larger insurance brokerages such as Lockton Companies, and more recently, Aon, where she managed high complexity accounts. She provided technical expertise, an effective working knowledge of carrier underwriting practices and managed key processes. Christine has experience in risk management and insurance programs for industries in Real Estate, Retail, Construction, Financial Institutions, Manufacturing, Habitational, Entertainment and Restaurants.



**John Podesta, Esq. Partner
Wilson, Elser, Moskowitz, Edelman and Dicker LLP, San Francisco CA**

John Podesta is a partner with Wilson, Elser, Moskowitz, Edelman and Dicker in their San Francisco office. In his 25 year legal career, he has engaged in national trial counsel, mediation and litigation management in state and federal courts throughout California and in Nevada, Colorado, Oregon and Washington. John focuses his practice in the areas of insurance coverage and bad faith, business litigation, land development and general civil litigation. His command of the business cycle, from drafting contracts and agreements to risk management and insurance advisory to construction and wrap-up matters, to insurance recovery and contribution matters, makes him uniquely situated for construction defect related insurance issues and "outside of the box" resolution strategies for policyholders and insurers.



**Paloma Ramirez, Esq., Senior Counsel
Tyson & Mendes, LLP, San Diego, CA**

Paloma Ramirez has specialized in the defense of general contractors, subcontractors and materials suppliers in construction defect and other construction related claims for over 15 years. As an aggressive litigator and a savvy negotiator, Ms. Ramirez has achieved extremely favorable settlements in hundreds of claims, ranging from minimal exposure to exposure in the millions. Ms. Ramirez is a 2001 graduate of the Southwestern University School of Law where she was on the Board of Governors for the Moot Court Honors Program. She completed her undergraduate studies at UCLA in 1996 with a Bachelor of Arts degree in Sociology.



**Scott D. Rembold, Esq. Founding Partner
Rembold Hirschman, Coral Gables, FL**

Scott D. Rembold is a founding partner of Rembold Hirschman, an insurance, construction, and business litigation firm with offices in Miami, West Palm Beach, and Naples, Florida. Mr. Rembold focuses his practice primarily on the construction industry, representing contractors and subcontractors both directly and through their insurers as assigned defense counsel. Mr. Rembold and his firm also have extensive experience handling general liability claims on behalf of insureds, as well as complex commercial litigation matters. Mr. Rembold has also served as outside general counsel for the South Florida Associated General Contractors and the American Society of Professional Estimators. Mr. Rembold is AV® Preeminent rated by Martindale-Hubbell, and has been named a Top Rated Lawyer in Construction Law by American Lawyer Media, a Top Attorney by the South Florida Legal Guide, "Legal Elite" by Florida Trend magazine, and has been named on the list of the Top 100 Lawyers in Florida by SuperLawyers in both 2016 and 2017. Mr. Rembold is Board Certified in Construction Law by the Florida Bar and earned the Certified Litigation Management Professional (CLMP) designation.

Seminar Speakers



Elizabeth K. Rhode, Esq., Partner
Gillaspay and Rhode, PLLC, Portland, OR

Ms. Rhode's practice is focused on complex litigation with an emphasis on construction defect, property damage, product liability, personal injury and other insurance defense work. For the last ten plus years, she has represented developers, general contractors, design professionals and subcontractors in matters before the Superior Courts and Arbitration Services throughout Washington and Oregon. She has extensive experience in disputes involving multi-family, single family, and commercial properties and has handled multiple cases involving earth movement and subterranean water sources. Ms. Rhode has been a Partner since May 2013 and manages the firm's Portland office. Ms. Rhode is licensed and actively practicing in the states of Washington and Oregon and in the United States District Court for Oregon. Additionally, she is the Professional Education Programming Chair for the Portland branch of the National Association of Women in Construction. Ms. Rhode has a BS in civil engineering, which enhances her ability to work with clients, counsel, and experts on legal and technical matters. Her JD was earned at Seattle University School of Law.



Karen Rice, Vice President - Head of Construction Claims Operations
XL Catlin, Los Angeles, CA

Karen Rice is the Head of Construction Claims, Americas for XL Catlin out of Los Angeles, CA. She supports several business units, including Construction, Excess Casualty, and Surplus Lines. Prior to joining XL in 2011 she was the National Construction Defect Claim Manager for OneBeacon Insurance (OBI), and the AVP of National Construction Defect claims and Western States ACE Risk Management claims with ACE USA. Ms. Rice has sat on the DRI Construction Law Steering Committee for the past several years, and is on the Construction Advisory Board for CLM. She is also on the advisory board for ALFA International Construction Committee and has been a frequent lecturer at various Construction and Insurance Law seminars throughout the country, including Defense Research Institute, Association of Southern California Defense Counsel, West Coast Casualty Annual Construction Defect Seminar, HB Litigation Construction Law, and the American Bar Association. Ms. Rice earned her Bachelors degree from University of California at Santa Barbara and her Masters in Business Administration from the University of LaVerne.



Mary Rowe, Construction Defect Claims Manager
Markel, Red Bank, NJ

Mary Rowe is one of the Construction Defect Claims Managers for Markel Corp where she manages a department that handles all Construction Defect Claims nationwide. Markel has CD examiners in California, Virginia, Arizona, Deerfield and New Jersey that report to her. She has held a number of claims management positions for the last 30 years.



Jack Rubin, Esq., Senior Associate
Newmeyer & Dillion LLP., Newport Beach, CA

Jack Rubin is a senior associate with Newmeyer & Dillion LLP. His practice is largely focused on representing homebuilders, developers, and general contractors in complex, multi-party construction defect and insurance disputes. Mr. Rubin has experience handling a broad spectrum of construct defect litigation matters in a variety of different insurance contexts. He specializes in finding creative solutions to meet his client's unique goals for each case, including through effective use of the prelitigation procedures in the Right to Repair Act and Calderon Act.

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Seminar Speakers



Ed Schmitt, Esq. Partner
Koeller, Nebeker, Carlson & Haluck LLP, Irvine, CA

Mr. Schmitt enjoys the challenges of assisting clients achieve solutions to complex problems within the circumstances of the clients' goals in the marketplace and the constantly evolving statutory and case law. Hard work and creativity are necessary to keep all factors in mind while working toward solutions that protect the clients' immediate interests in litigated matters and complement the long-term vision clients may have with the business relationships they value. Mr. Schmitt maintains a varied practice, which includes construction law (primarily the defense of general contractors and developers), contracts, torts, insurance and general civil matters. Mr. Schmitt is a frequent speaker at seminars involving construction practice. He trained as a mediator through the Strauss Institute at Pepperdine University. Prior to attending law school, Mr. Schmitt worked in the sport fishing business in southern California. He has resided in the Dana Point-San Juan Capistrano portion of south Orange County for the entirety of his 34 year legal career and has served for many years on the boards of the homeowners associations where his family has resided. He is a member of the Association of Southern California Defense counsel and the Ocean Institute of Dana Point, In his time away from the practice, Mr. Schmitt enjoys coaching youth activities, political humor, boating, camping and shooting sports. He enjoys fishing all types of water. He finds special rewards in teaching kids about the art and responsibility of outdoor recreation and preserving the resources that allow us to enjoy our California environment.



Todd Schweitzer, Assistant Vice President
Zurich American Insurance, San Diego, CA

Todd Schweitzer is the Assistant Vice President and is responsible for the management of Major Case and Professional Liability claims as part of Zurich American Insurance Company's Latent and Environmental Claims group. Prior to joining Zurich in July 2008, he worked for Travelers for nineteen years serving in multiple managerial and technical capacities. His professional experience over the last twenty nine years includes both handling and managing claims involving construction defect, professional liability, general liability, products liability, premises liability, auto, and medical malpractice exposures. He has extensive litigation management and legal audit experience.

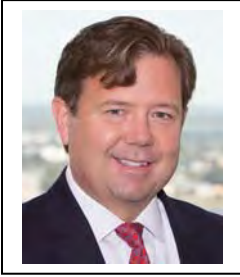
Mr. Schweitzer has lectured extensively on various construction, insurance and claim related topics to attorneys, construction professionals, agents, brokers and insurance industry professionals, including The Association of Southern California Defense Counsel, West Coast Casualty Construction Defect Conference, Defense Research Institute, Utah Association of General Contractors, CLM, Willis Construction Risk Conference and the MC2 Construction Defect Conference. He received his B.A. in Finance with a minor in Accounting from Western Connecticut State University (1987) and the Chartered Property Casualty Underwriter (CPCU) designation (1995). At the 2009 West Coast Casualty Conference, he received the Larry Syhre Commitment to Service Award. He is a current member of the Construction Defect Claim Managers Association and the CLM Construction Advisory Board.



Richard Seely, Esq.
Skane Wilcox, LLP, Los Angeles, CA

Rick Seely is an attorney with 20 years of experience representing various contractors, subcontractors and engineering professionals throughout California. Favorable verdicts, defense awards, proper settlements, and timely reports have all occurred under Rick's representation of his clients. Rick recently successfully defended a general contractor in a construction defect jury trial; and obtained a defense award for a subcontractor in a complex construction defect arbitration. Rick is a returning moderator and speaker at this seminar, as he moderated the "Occupy Crawford" presentation in 2012; presided over the discussion panel for "Zero Dark Subcontractor" in 2013; and helmed the "Guardians of the Subcontractor Galaxy" panel in 2015. He is a proud alumnus of U.C. Riverside, the Mighty Highlanders.

Seminar Speakers



Jay Russell Sever, Esq. Partner
Phelps Dunbar, LLP, New Orleans, LA

Jay Russell Sever is a partner in the Insurance and Reinsurance group of Phelps Dunbar. He is also the Practice Coordinator for the Insurance and Reinsurance group in the New Orleans office. He serves as local, regional and national coverage counsel for both foreign and domestic insurance companies. He counsels clients, manages disputes and tries cases involving a wide variety of insurance coverage issues, including matters arising from bad faith, construction defect claims, third-party liability claims, first-party claims, professional liability claims, crane and rigging claims, racing and competitive sport claims, entertainment claims, transportation claims, environmental claims, general and toxic tort claims, advertising, copyright and trademark claims, media liability claims, multiple-year trigger and allocation issues, marine liability claims, Louisiana direct action claims and numerous others. In addition to handling cases in Louisiana and California courts in which he is admitted, Jay also has acted as lead counsel in cases pending in Alabama, Florida, Georgia, Illinois, Indiana, Kentucky, Mississippi, New Jersey, New York, North Carolina, Oklahoma, Oregon, South Carolina, Tennessee, Texas, Virginia and Washington. Jay's practice, both litigation and counseling, involves attorneys from all of Phelps Dunbar's offices in the Gulf South and, where necessary, local counsel in states throughout the United States.



Hon. Peter B. Swann, Vice Chief Judge
Arizona Court of Appeals

Honorable Peter B. Swann was appointed to the Arizona Court of Appeals in 2008, and currently serves as Vice Chief Judge. From 2003-2008 he was a judge of the Maricopa County Superior Court, where he served in the Civil and Family Departments. From 2006-2008, he served as Associate Civil Presiding Judge and helped develop the court's electronic filing system. As an attorney in private practice in Phoenix at Steptoe & Johnson, LLP, he represented clients in commercial and constitutional litigation and commercial transactions. Judge Swann received his law degree from University of Maryland Law School, where he graduated first in his class in 1991. After serving as a law clerk to the Hon. Norman P. Ramsey in the United States District Court for the District of Maryland, he became a member of the State Bar of Arizona, receiving the highest score on the Arizona bar exam. He served six years on the Ethics Committee of the State Bar of Arizona, has served for the past 10 years on the Committee on the Rules of Civil Procedure and now serves on its Professionalism Committee. In 2013 and 2014, Judge Swann served on a committee tasked with rewriting the Arizona Rules of Civil Appellate Procedure, and in 2015 and 2016 served on the Supreme Court's Civil Rules Restyling Task Force. In 2016 and 2017, he served on the Supreme Court's Civil Justice Reform Commission. In 2008, Judge Swann was named "Judge of the Year" by the Phoenix Chapter of the Arizona Board of Trial Advocates. In 2016, Judge Swann was named "Judge of the Year" by the Arizona Supreme Court. Judge Swann frequently serves as a mediator in both appellate and trial court matters.



John Thompson, Vice President, Branch Manager
HDI-Gerling America Insurance Company, Glendale, CA

John Thompson, a California native, began his insurance career in 1982 with AIG, followed by 13 years with CIGNA Property and Casualty. John joined Gerling America Insurance Company in 1999 and in 2007 the company merged with "Haftpflichtverband der Deutschen Industrie" and is now HDI Global Insurance Company, with US headquarters in Chicago, Illinois. HDI Global provides insurance solutions for medium to large commercial and industrial clients with complex risks around the world. Mr. Thompson is currently a Vice President and is the Branch Manager in the Glendale, California office. Mr. Thompson supervises product liability, general liability, toxic tort, transportation, habitation, workers compensation and property damage claims, in all of the states. John holds multiple licenses as required by the different State Insurance Departments and is involved with overseeing the Special Investigation Unit. Mr. Thompson was a past recipient of the Larry Syhre Award for claims handling. Mr. Thompson has also been invited to speak at numerous seminars on a variety of topics.

Seminar Speakers



**Linda Tonkovich, Large Loss Specialist
Gallagher Bassett Services, Inc., Aliso Viejo, CA.**

Linda Tonkovich is a Large Loss Specialist for Arch Insurance at Gallagher Bassett Services, Inc. in Aliso Viejo, CA. She is responsible for the handling of large, complex construction defect claims for major contractors across the United States. In addition to commercial and residential construction claims, her experience over the past thirty-four years includes handling claims and coverage issues involving General Liability, Products Liability, Professional Liability, Errors and Omissions, Employment Practices and Intellectual Property exposures. Prior to Gallagher Bassett, her work experience was at OneBeacon, Fireman's Fund and Aetna Casualty. She is the current Chair of the Speakers and Topics Committee for the Annual West Coast Casualty Construction Defect Seminar. She also is the current Treasurer for the Construction Defect Claim Managers Association (CDCMA). She earned her bachelor's degree at California State University, Fullerton. She holds active adjusting licenses in 34 states.



**Sheila Totorp, Esq., Partner
Clausen Miller, Irvine, CA**

Sheila Totorp is a partner at Clausen Miller in Irvine. She has over 15 years of wide-ranging litigation experience defending construction professionals, businesses and insurance companies throughout California. The last five years of Sheila's practice has been focused on defending contractors and subcontractors in construction defect litigation. From the claim process, through mediation, arbitration and trial, Sheila strategically evaluates each case to ensure her clients' needs are met. She recently received a favorable jury verdict in defense of her client in a 3-week construction defect trial and successfully obtained summary judgment in favor of her client, a construction manager. Sheila graduated from San Diego State University and received her Juris Doctor from Southwestern University School of Law.



**Wilson Townsend, Vice President of Claims
The RiverStone Group, Manchester, NH**

Wilson Townsend is a Vice President of Claims of The RiverStone Group ("RiverStone"). RiverStone is a provider of RiskSmart Run-OffSM solutions and a member of Fairfax Financial Holdings. Over a thirty year career in claims including 19 years in management, Mr. Townsend has handled or managed most commercial general liability lines of business including, Construction Defect ("CD"), Commercial Auto, Errors & Omissions ("E&O"), and Directors and Officers claims, as well as primary and excess workers' compensation claims. Over the last 17 years at RiverStone he has served in several management roles including the direct supervision of claim professionals, as a Technical Claim Manager, and as a manager with responsibility for multiple units handling multiple lines of business. Mr. Townsend has lead and managed profitable acquisitions, served as Business Lead a two year business and technology transformation initiative, and remains involved in strategic corporate initiatives addressing risk and loss mitigation. A 1987 graduate of University of Massachusetts at Amherst Mr. Townsend earned a B.A. in Political Science. He also earned a Senior Claims Law Designation (SCLA) from the American Educational Institute.

***Additional Speakers – Additional Sponsors - Additional Vendors
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Don't forget to keep up on all the latest breaking news about our seminar by clicking the seminar section on our newly developed website www.westcoastcasualty.com

Seminar Speakers



Jon Turigliatto, Esq., Partner
Chapman, Glucksman, Dean, Roeb and Barger, LLP, Los Angeles, CA

Mr. Turigliatto is a Partner with Chapman, Glucksman, Dean, Roeb & Barger. He received his undergraduate degree in political science from the University of California, Irvine in 1989. He earned his Juris Doctor degree from Southern Methodist University School of Law in 1993. He was an extern law clerk to the Honorable A. Andrew Hauk, United States District Court for the Central District of California, in 1992. Mr. Turigliatto is admitted to the State Bar of California, United States District Court for the Northern and Central Districts of California, United States Court of Appeal for the Ninth Circuit, and United States Supreme Court. His practice focuses on the representation of the developers and general contractors in complex multi-party construction

litigation, products liability, and commercial/business litigation. He also counsels owners and contractors in the drafting and negotiation of construction agreements. Mr. Turigliatto has trial, arbitration and mediation experience.

He is a contributor to Chapman, Glucksman, Dean, Roeb & Barger's National Construction Risk Management Handbook. He has been a speaker and author on issues related to construction and real estate, including events sponsored by West Coast Casualty, the Association of Southern California Defense Counsel, Quality Built, and Lorman. He enjoys spending time with his family and supporting his children's high school soccer and sailing teams.



Barry Vaughan, Esq., Mediator and Arbitrator
IVAMS Mediation & Arbitration Service, Rancho Cucamonga, CA

Barry Vaughan serves as a neutral with IVAMS Arbitration & Mediation Services based in Rancho Cucamonga, California. A graduate of the University of Chicago Law School, Barry has over 32 years' experience as a practicing attorney, during which time he represented both plaintiffs and defendants in hundreds of complex construction defect cases. He is an experienced trial and appellate lawyer, with several reported appellate decisions to his credit. Since opening his

mediation practice in 2014, he has successfully resolved a wide variety of litigated cases including but not limited to construction defect disputes. This will be Barry's 14th year as a speaker at West Coast Casualty.



Joseph Vogel, Claims Director, Construction Defect Claims
Chubb, San Francisco, CA

Joseph Vogel is a claims director with Chubb Insurance Company's construction defect claims group. He is responsible for managing and resolving claims with large exposure throughout the United States. Joseph has extensive experience evaluating coverage under general liability policies, including practice policies, project policies, and policies issued as part of a controlled insurance

program. Prior to joining Chubb in 2016, Joseph practiced law in California as a coverage attorney representing insurers in coverage disputes and litigation.



Bruce Wick, Director of Risk Management
CALPASC, Redlands, CA

With over 25 years of risk management experience, Bruce Wick is an industry leader and educator on issues critical to the construction industry. His expertise in the areas of workers' compensation, Cal/OSHA, construction defect, general liability and workplace safety make him a frequently sought presenter throughout California. His most recent seminars cover topics such as SB 800, Cal/OSHA and safety programs as well as claims handling for general liability and workers' compensation. Mr. Wick currently serves as Director of Risk Management for the California

Professional Association of Specialty Contractors (CALPASC), an association of 500 specialty contractors and suppliers for the construction industry in California. Additionally, he sits on several Cal/OSHA advisory committees and has been instrumental in the area of improved protection against falls on construction sites.

Seminar Speakers



**J. Lee Wright, Assistant Vice President
Arch Insurance**

Lee Wright is an Assistant Vice President at Arch Insurance and responsible for the company's construction defect claims operations. He currently sits on CLM's Construction Advisory Board and is a past Dean of the Claims College School of Construction Claims. He is also a past President of the Construction Defect Claim Manager Association. He founded and manages the Construction Defect Claims & Coverage Group on Linked which currently has more than forty five hundred members from around the world. He has thirty plus years of experience focusing on large, complex litigation files involving products, transportation and construction risks and has overseen national claims programs for self-insureds and foreign insurers. He has acted as a Regional Training Coordinator for a major insurer, is an approved CE instructor in several states and conducts seminars and classes on insurance coverage and risk transfer issues. Lee has a B.S. in Liberal Studies from Middle Tennessee State University as well as having earned the Certified Litigation Management Professional, Associate in Management, Master Certified Special Arbitrator, Certified Claims Professional and Construction Risk and Insurance Specialist designations.



**Chelsea L. Zwart, Esq.
Chapman, Glucksman, Dean, Roeb & Barger, Los Angeles, CA**

Ms. Zwart grew up in Sonoma County, California where she worked for her family's construction company. She graduated from UCLA with a Bachelor of Arts in Sociology in 2010 and earned a Certificate in Construction Management from UCLA Extension in 2011. Ms. Zwart began working at Chapman, Glucksman, Dean, Roeb & Barger in 2014. In 2015, she earned a Juris Doctor with a Concentration in Civil Litigation from Loyola Law School and was admitted to the State Bar of California. Ms. Zwart regularly authors articles on trending topics for inclusion in CGDRB's publications and is heavily involved in the annual production of CGDRB's National Construction Risk Management Handbook and the creation of various continuing education presentations on Green/LEED, Right to Repair Statutes, and other significant construction topics. She has presented on various topics including Medical Liens, Conditional Policy Limits Demands, Automobile Dealership Errors and Omissions. She also has had articles published in AmWINS, the Los Angeles Daily Journal, and the Construction Defect Journal. She also still volunteers as an Alumni Mentor for the Loyola Law School Young Lawyer's Program.

After all . . . you'll be here anyway . . . so why not make the most of it?



With most companies and organizations demanding reduction in expenses these days and so many of your co-workers, clients, colleagues, partners, associates and others coming to our event, doesn't it make sense to have your annual or semi-annual meeting at the same time as our seminar since you will be here anyway? As a leader in holding business meetings, conferences, conventions, family reunions, weddings, trial prep sessions, military reunions, church events, or most any type of group function, you couldn't ask for a better venue than the Disneyland Resort for any group meeting.

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A Special Message and Request

From Seminar Chairperson, David Stern

Imagine this . . . you come home from a long day at work, all frustrated because things did not go as you expected and you were looking forward to a nice relaxing dinner with your spouse and your children

. . . and then the phone rings

. . . and your world is turned upside down because you have been told your child has cancer . .

For 43 families every day, that phone rings and their worlds are changed forever because despite all the research that has been done, and all the advancements that have been made, **the number of diagnosed cases annually has not declined in nearly 20 years.** :

- Every day, 43 children are diagnosed with cancer.
- 12% of children diagnosed with cancer do not survive.
- Children's cancer affects all ethnic, gender and socio-economic groups.
- The average age of children diagnosed is six.

For families across the globe, finding out is only the beginning because then there's the treatment the child has to endure and the parents have to see it all and that's if they can cure it.

Last year, we lost our beloved President and founder of West Coast Casualty to cancer and her story . . . and our story . . . continues on the next pages let this story be your story too.

Be part of the fight to end the heart ache children, their siblings and their parents must endure to bring an end to this dreaded and hateful disease.

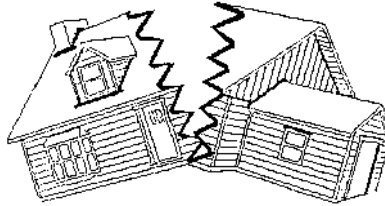
So . . . we need your help . . . take a few moments to read the rest of this story in the pages that follow . . . and thanks for being part of the story . . .and part of the fight . . .

Together we'll win . . . because we have to.



1993 - 2018

West Coast Casualty's



**Construction Defect Seminar
May 16th, 17th and 18th, 2018
The Disneyland Resort Hotel
Anaheim, California, USA**



A Special Tribute to Coral Stern

1957 - 2017

Since 1993 . . .

America's Largest ... America's Favorite ... America's Best...

Construction Defect Event !!!



Coral Yvonne Stern
January 23, 1957 – October 3, 2017

“To the scientist, researchers and pharmaceutical engineers who are all working to fight these terrible diseases which affect mankind. We are behind you and we stand with you on your path to progress for all of humankind.”

Coral Stern, President
West Coast Casualty Service, Inc.
January 1, 1999

On October 3, 2017, Coral Stern, the founder and President of West Coast Casualty Service lost her battle to cancer.

As was her nature to give to charity and to those less fortunate, we are honored to pay a special tribute at this year’s Construction Defect Seminar by carrying on her legacy of charitable contributions.

Coral had a special place in her heart for children suffering from cancer and she wanted us to carry on the fight against this dreaded disease in the hopes that no child would continue to suffer from cancer and its effects.

In that regard, we dedicated this year’s charitable causes to three cancer fighting institutions dedicated to treating and eradicating children’s cancer.

Coral's love for the Hawaiian Islands brings us our first charitable institution:



HAWAII CHILDREN'S CANCER FOUNDATION
SERVING THE NEEDS OF HAWAII'S FAMILIES COPING WITH CANCER

<http://hccf.org/>

Coral's love for the hospitals who provide treatment free of charge for children brings us our second and third charitable institutions:



<https://www.stjude.org/>



<https://www.shrinershospitalsforchildren.org/>

... and as a special tribute to Coral, **West Coast Casualty Service will match the first \$10,000** to those who contribute to these charities

And

... as a special tribute to Coral, **the Stern Family Foundation will match the next \$10,000** to those who contribute to these charities

So consider donating, consider doing an employee matching fund, consider buying a banner in West Coast Casualty's *Buy A Banner, Support A Charity, Lift A Life* annual drive and be part of the story that ends children's cancer in our lifetimes.

And . . . Here's how it all works . . .

- Help us by sending a **check payable to the charity of your choice** from the listing on the previous page **to us** at the address below.
- Let us know if your employer will do a matching fund for the charity.
- We'll match it and we'll send a letter to the charity with your check and ours with a copy back to you.
- Send your checks payable to the charity of your choice to:

Holly Sepian, CPA - Chief Financial Officer
West Coast Casualty Service, Inc.
5743 Corsa Avenue – Suite 205
Westlake Village, CA 91362
hollysepian@westcoastcasualty.com

Any other questions should be directed to
davestern@westcoastcasualty.com
818 735 3595 Ext. 112

***West Coast Casualty's Construction Defect
Seminar for 2018***

***5743 Corsa Avenue, - Suite 205 – Westlake Village, CA 91362
Tel. 818 735 3595 – Fax. 818 735 3596***

www.westcoastcasualty.com - cdseminar@westcoastcasualty.com

***Together we'll win the battle against Children's
Cancer . . . because we have to.***

For 2018, we made the following children's cancer fighting charities our beneficiaries for our 2018 seminar

We hope you find it in your heart to provide support for these organizations in the name of all children suffering from cancer



HAWAII CHILDREN'S CANCER FOUNDATION
SERVING THE NEEDS OF HAWAII'S FAMILIES COPING WITH CANCER

<http://hccf.org/>



St. Jude Children's Research Hospital
ALSAC • Danny Thomas, Founder

<https://www.stjude.org/>



Shriners Hospitals
for Children®

<https://www.shrinershospitalsforchildren.org/>

Together we'll win the battle against Children's Cancer . . . because we have to.

For our 2018 seminar, we'll be bringing back our famed, fun and beloved fundraising event,

Tennis Shoe Thursday



Accompanied by another highly requested event specifically selected by our attendees,

Flip Flop Friday



(Sandals are O.K. too)

You can be part of this great fun fundraising effort as an individual and/or organization participation at this event.


As an individual, come and be comfortable, as its \$25.00 a day or **BOTH** days for \$40.00. Just make a check payable to either the *Hawaii Children's Cancer Foundation, St. Jude Children's Research Hospital* or *Shriners Hospitals for Children*.

As an organization, you can get a sponsorship which entitles you to some recognition in our seminar handout plus some certificates for you, your staff and/or clients to use so they can be comfortable. Sponsorship is \$250.00 per organization. Just make a check payable to either *Hawaii Children's Cancer Foundation, St. Jude Children's Research Hospital* or *Shriners Hospitals for Children*.


Need further sponsorship or participation details? Write to me at davestern@westcoastcasualty.com and I'll be glad to provide you with details regarding participation and/or sponsorship.

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SERVING THE NEEDS OF HAWAII'S FAMILIES COPING WITH CANCER

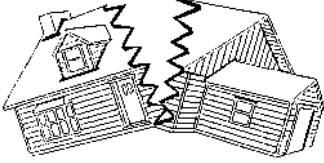
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St. Jude Children's Research Hospital
ALSAC • Danny Thomas, Founder

and

 **Shriners Hospitals**
for Children®

West Coast Casualty's



**Construction Defect
Seminar**

May 16th, 17th and 18th 2018
The Disneyland Resort Hotel
Anaheim, California, U.S.A.

The 20th Anniversary Celebration

Buy a Banner

Support a Charity

Lift a Life

As in the past 19 West Coast Casualty Construction Defect Seminars, those wishing to receive recognition for the support of West Coast Casualty's Charity Program may purchase a banner to hang in the halls of the seminar event. The banner will acknowledge the name of the sponsor as well as the charity itself. The "Buy a Banner, Support a Charity" program is tax deductible(*) and sponsors of this program will be recognized in the seminar handout.



*The 20th Anniversary Celebration
of*

Buy a Banner

Support a Charity

Lift a Life

Be Part of the Magic for 2018

No matter who you donate the banner to or who it is named for, the results are that the proceeds will go to a worthy cause in the name of someone you knew or someone who touched your heart.

Please contact me to participate in this worthwhile cause. I'll always be available to take your calls, answer any questions and offer any assistance.

Holly Sepian, CPA Chief Financial Officer
West Coast Casualty Service, Inc.
5743 Corsa Avenue # 205, Westlake Village, CA 91362
Tel. 818 735 3595, Ext 108 - Fax. 818 735 3596
hollysepian@westcoastcasualty.com

Banner Orders due by April 16, 2018

(*) In order to receive tax deductible status, you should check with the charity and your financial planner to determine if you are eligible to take a tax deductible contribution in accordance with the tax law as established under the Internal Revenue Service Code and/or your state tax bureau.



The Jerrold S. Oliver Award of Excellence

Each year, West Coast Casualty’s Construction Defect Seminar recognizes an individual who is outstanding or has contributed to the betterment of the construction defect community. This person is recognized at the seminar and receives a plaque citing his or her achievement. This award has been named after the late Judge Jerrold S. Oliver who was truly a “founding father” in the alternate resolution process in construction defect claims and litigation. His loyalty and commitment to this community were beyond mere words as he was a true believer in the process of resolution. The award, affectionately referred to as the “Ollie” is presented each year at our seminar to someone who has invoked the same spirit of commitment, loyalty and trust for the betterment of the entire construction defect community. Each year we ask all the members of the construction defect community to nominate those who they feel invoke the same spirit as Judge Oliver. We then narrow it down, by simple majority to the four names who appear below.

Hon. Jerrold S. Oliver (1934 - 1996)

Along with the recognition of the award is a donation in the winner’s name to Habitat for Humanity

***Whether you’re coming to the seminar . . . or not!
We’re Counting on You!!!***



**Keith G. Bremer, Esq.
Bremer Whyte Brown
and O’Meara**

**Adrienne D. Cohen, Esq.
Law Offices of
Adrienne D. Cohen**

**Dan Ducommun
MC Consultants**

**Mary Clare Parme
Gallagher Bassett**

Cast your vote by mail, fax, e-mail or on our website by clicking here

<http://www.westcoastcasualty.com/seminar/ollie-award-voting/>

Please take a moment of your busy day to help us select who is deserving of this year’s “Ollie”

I would like to vote for: _____

Reason: _____

Your Name: _____

Of: _____ Telephone Number: () _____

You can vote regardless of whether or not you are coming to the seminar Please return by April 16, 2018 by mail, fax or e-mail

***West Coast Casualty Service, Inc.
5743 Corsa Avenue # 205, Westlake Village, CA 91362
Tel. 818 735 3595 - Fax. 818 735 3596 - E-mail: claims@westcoastcasualty.com***

*West Coast Casualty's
Construction Defect Seminar*

The Legend of an Era Award



“Legend” - *One that inspires or achieves legendary fame based upon one’s own achievement(s) which promises to be enduring.*

“Era” - *A fixed point of time from which a series of years is reckoned and an order of things prevail.*

The Legend of an Era Award is the newest in the series of awards created to recognize those in the construction defect community who inspire, contribute, advocate and influence others for the benefit and betterment of this community, making it a better place. Candidates for this award will be chosen by those who sit on West Coast Casualty’s Construction Defect Seminar’s Speakers and Topics Committee for that year’s event.

Along with the recognition of the Legend of an Era award is a donation in the winner’s name to the 2017 designated charity of West Coast Casualty’s Construction Defect Seminar.

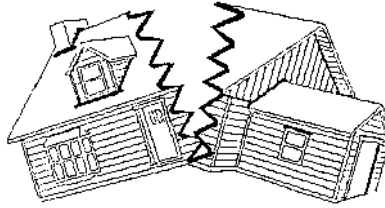
“Salute to Past Speakers Presentation”

West Coast Casualty and the Speakers and Topics Committee will pay special tribute and recognition to all those past speakers who have contributed to the success of West Coast Casualty’s Construction Defect Seminar series throughout this year’s event !

Proudly Presented by

CHAPMAN GLUCKSMAN
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West Coast Casualty's
Construction Defect Seminar

May 16th, 17th and 18th, 2018
The Disneyland Resort Hotel
Anaheim, California, USA

The Ceremony of Ceremonies
For the Construction Defect Community



At its 25th Anniversary, West Coast Casualty will present its Silver Star award to the best judge, mediator, plaintiff attorney, developer's attorney, subcontractor attorney, coverage counsel, expert and insurance claims person, et al. as voted on by the 25,000 members of the construction defect community.

. . . so here are the rules;

- Who can nominate and/or vote – Anyone who works in the construction defect community whether you attend the 25th Anniversary of the seminar or not can nominate and/or vote.
- You may only nominate and/or vote once in each category (best judge, mediator, plaintiff attorney, developer's attorney, subcontractor attorney, coverage counsel, expert and insurance claims person) and such vote must come from your work e-mail address. Any duplicate e-mail addresses will be eliminated and you are not required to nominate in all categories, just the ones you know.
- You may self-nominate and we have no objection to a "campaign" as long as it complies with these rules.
- Nominations and/or votes must be cast via e-mail to cdseminar@westcoastcasualty.com up to and including April 16, 2018. Winners of *The Ceremony of Ceremonies for the Construction Defect Community* in each category will be notified ahead of the seminar and will be provided free access for the winner and up to four (4) of their guests. If the winner has previously paid for registration, those fees will be refunded by West Coast Casualty.

- Votes sent outside of the designated voting dates and times will not be counted.
- We will disqualify any nomination and/or vote if we determine that the nomination or vote was cast in exchange for compensation or other consideration or is otherwise contrary to the spirit of the competition.
- We will prohibit a nomination and/or vote from participating in *The Ceremony of Ceremonies for the Construction Defect Community* if we determine that said nomination and/or voter is attempting to undermine the legitimate operation of *The Ceremony of Ceremonies for the Construction Defect Community* by cheating, hacking, deception, or other unfair participation or voting practices or intending to annoy, abuse, threaten, or harass any other entrants, nominees or our representatives.
- We reserve the right to terminate or amend *The Ceremony of Ceremonies for the Construction Defect Community*, in whole or in part, at any time without notice, if any factor, including without limitation virus, bugs, or non-authorized human intervention, interferes with its conduct as contemplated by these official rules.
- West Coast Casualty's decisions are final on all matters relating to *The Ceremony of Ceremonies for the Construction Defect Community* and the subject matter of these rules.
- By voting in *The Ceremony of Ceremonies for the Construction Defect Community* the Voter agrees that *The Ceremony of Ceremonies for the Construction Defect Community* and/or West Coast Casualty and its respective affiliates, agents, directors, officers, and employees have no liability whatsoever for any injuries, losses, or damages of any kind relating to or arising from *The Ceremony of Ceremonies for the Construction Defect Community*.

So now here's the easy part . . . it's your turn Go ahead and nominate and/or vote RIGHT NOW for who you believe is the best judge, mediator, plaintiff attorney, developer's attorney, subcontractor attorney, coverage counsel, expert and/or insurance claims person.

It couldn't be any easier than just sending a confidential e-mail to cdseminar@westcoastcasualty.com

But do so before April 16, 2018 so your nomination and vote counts

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Construction Defect Event

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West Coast Casualty's
Construction Defect Seminar
has selected the world renowned

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to be our seminar site and official hotel



Attendees requiring overnight accommodations may take advantage of
West Coast Casualty's special seminar rates of:



Disney's Grand Californian Hotel® & Spa \$264.00 per night



Disneyland Hotel® \$234.00 per night



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(Standard Room Single-Quad occupancy rates apply)

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Reservations must be made by or before April 15, 2018 the group rooms are sold out, so do not delay. Prevailing rates may apply after this date or when the group rooms are sold out, whichever occurs first. Rooms are subject to availability.

Group Room Rates are subject to applicable State and local City of Anaheim occupancy taxes

Coming for the education? Stay for the fun! ! !
(or bring the kids down after the seminar and save a few dollars also)



You can use this link to order Disney tickets ahead of time at the Convention Rate:

<https://www.mydisneygroup.com/gdwe18a>

to purchase specially-priced Disneyland® Resort Theme Park tickets

These special ticket prices are not available once you arrive at the Resort.

Disney's ticket store closes on May 13, 2018.

Don't delay! Prices are subject to change without notice.

These specially priced tickets are intended only for guests that are participating in this Event. Only the registered attendee is allowed to purchase tickets from this discounted ticket store link and they can purchase up to 6 tickets maximum. Disney reserves the right to contact the ticket purchaser to request event registration confirmation. If Disney discovers that the purchaser of the ticket is not participating or attending this event it will be considered a misuse of this offer and ticket, and the ticket(s) will be blocked and will not be eligible for a refund. In addition these tickets cannot be purchased for the purpose of being resold.

*West Coast Casualty's
Construction Defect Seminar
Travel Requirements Provided by*

Frosch Classic Travel

Frosch Classic Travel has been selected as the official travel agency for West Coast Casualty's Construction Defect Seminar for May 2018. Frosch is a full service travel organization headquartered in Woodland Hills, California. Our large single location allows us to offer all the sophisticated services available to this industry, while maintaining attention to the smallest detail. We excel at providing quality service and quality control. Frosch's strong presence in the airline industry has given us the relationships and strong negotiating power necessary to guarantee the lowest possible rates for our clients.

Please complete the form below, fax and/or mail to **Frosch** at (818) 346-1492. You may also call Liz Kramer at 818-936-2000 or email your request to Liz.Kramer@Frosch.com

Full Name(s) as it appears on your Driver's License

1. _____ 2. _____

Home Address: (Billing address)

Company Name: _____

Street: _____

City: _____ State _____ Zip _____

Preferred Travel Itinerary:

Departing from _____ On May _____, 2018
(Major airport)

Departure time: _____
(Approximate)

Preferred Airline Carrier: American Southwest United

Return travel date on May _____, 2018 Departure time: _____
(Approximate)

Seating Preference: Aisle Window Center Comments: _____

Frequent Flyer Information: Carrier: _____ Number: _____

Form of Payment:

_____ Check Enclosed _____ Charge the above flight itinerary to my credit card

Credit Card Information: Visa MasterCard American Express Discover

Credit Card # _____ Exp. Date: _____

Cardholder's Full Name (please print) _____

Signature: _____

Ground Transportation for West Coast Casualty's Construction Defect Seminar for 2018 provided by

Element Transportation Group

PO Box 11688

Burbank, CA 91510

Toll Free. 855.768.9001

Tel. 818. 768 9001

jim4element@gmail.com

www.elementtransportation.com

Ground Transportation for the Intelligent Traveler

West Coast Casualty's Construction Defect Seminar

An Important Special Announcement for those seeking CPE credits From the National Association of State Boards of Accountancy (NASBA)

For those seeking CPE credits from the National Association of State Boards of Accountancy (NASBA), please note the following:

It remains our goal that the following learning objective be met as a result of the presentation of this seminar:

At the conclusion of the program participants should be able to put to practical use the study materials combined with the verbal issues demonstrated by the speakers and/or presenters regarding Management Advisory Services, Business Management and Organization and Regulatory Ethics.

Distinguish through practical application, the use of actual financial method versus the use of actuarial method and how it impacts risk management.

The ability to recognize the application of risk management and how it relates to your client's particular branding of business.

The ability to realize the proper use of self-insured retentions and what financial exposure will result versus the traditional role of insurance

Prerequisites: For courses identified with an (*) the following prerequisites must be met:

N/A

Advanced preparation; for all advance preparation regarding those identified with an (*) above, please visit www.westcoastcasualty.com

This program has been designed to be an Intermediate Level/Update/Overview course offering and its delivery method will be Group Live

You may earn up to 14.0 CPE Credits for attending this seminar

West Coast Casualty Service, Inc. is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN, 37219-2417. Web site: www.nasba.org

A full refund will be provided to those who request same up to fifteen (15) days prior to the first day of the seminar. There will be no refunds within fifteen (15) days of the first day of the seminar and for more information regarding administrative policies such as complaint and refund, please contact our offices at 1-818-735-3595 or by e-mail cdseminar@westcoastcasualty.com

National Registry of CPE Sponsor identification number: 108987

MCLE Credits

West Coast Casualty's Construction Defect Seminar has applied for MCLE credits from approximately 20 State Bars. No guarantee of credits is implied as each state has its own requirements. Credit updates are reported on our website:

<http://www.westcoastcasualty.com/seminar/continuing-education/>

CPCU and RPA CE

West Coast Casualty's Construction Defect Seminar has applied for CE credits from the Society of CPCU and the Registered Professional Adjusters (RPA) program. No guarantee of credits is implied as each organization has its own requirements. Credit updates are reported on our website:

<http://www.westcoastcasualty.com/seminar/continuing-education/>

Insurance Department Continuing Education Credits (CE)

West Coast Casualty's Construction Defect Seminar has applied for continuing education credits from 34 different State Insurance Departments requiring continuing education for adjusters, agents and brokers and No guarantee of credits is implied as each state has its own requirements. (Various state insurance departments require us to inform all interested parties that an application for CE credits does not guarantee approval which is subject to the various insurance departments rules, guidelines and regulations). Credit updates are reported on our website:

<http://www.westcoastcasualty.com/seminar/continuing-education/>

Refunds

A full refund will be provided to those who request same up to fifteen (15) days prior to the first day of the seminar. There will be no refunds within fifteen (15) days of the first day of the seminar.

Handicap Accessibility

West Coast Casualty encourages and seeks participation from all members of the physically challenged community. In that regard, West Coast Casualty will only agree to hold its events at sites and locations that meet or exceed the minimum requirements of the Americans with Disabilities Act (ADA) and Title 21 of the California Administrative Code. Please contact West Coast Casualty for any special needs or requirements.

Cancellation

West Coast Casualty assumes no liability in the event a speaker is unable to attend and reserves the right to replace any speaker at West Coast Casualty's sole discretion.

Disclaimer

The views and opinions expressed at our seminars and/or in its articles and publications are those of the authors and do not necessarily reflect the official policy or position of any organization or company including West Coast Casualty Service. They are only to be interpreted in a general nature and not to apply to any specific case, claim or situation. Examples of analysis discussed at our events are only examples in a general nature. They should not be utilized or quoted in any specific real-world analytic as they are based only on very limited and general source information. Assumptions made by anyone about the analysis of any particular discussion are not reflective or bound of the position of any company and/or organization of employees presenting at our events.

SEMINAR REGISTRATION PAGE

We've made it easier for you !!!

Register on-line by credit card or check ()*

Save Time !! Register On-Line !! Click Here:

General Page: <http://www.cvent.com/d/btqdct>

Direct to Registration: <http://www.cvent.com/d/btqdct/4W>

Individual Registration(s) \$549.00 Per Person if registered by April 16, 2018

Or

\$599.00 Per Person if registered after April 16, 2018

Luncheon tables may be reserved for groups of 10 guests per table and sponsor gets its name on reserved table at lunch. To obtain table(s), register 10 or more individuals and send your table list to:

Hollysepian@westcoastcasualty.com



Friday, May 11, 2018, will be the last day to pre-register, otherwise registration will be conducted on site, space permitting.

(*) All Inquiries, Questions and Checks Should Be Sent To:

West Coast Casualty Service Inc.

5743 Corsa Avenue # 205, Westlake Village, CA 91362

Tel. 818 735 3595 - Fax. 818 735 3596

E-mail: cdseminar@westcoastcasualty.com

All reservations accepted on a first come, first served basis